



Workshop Objectives

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Recommendations by AWGIPC 2021

■ For WIPO

- Support the Government Digital E-Services in ASEAN
- Make Forum available for the preparation of ASEAN Digital Transformation
- Support data management projects (on request)
- Enhance the quality of data in ASEAN and develop data quality standards

■ For ASEAN IP offices

- Participate in the data quality improvement projects
- Improve the services and performance of IP offices utilizing digital technology
- Consider revising legal constraints to sharing documents –
Consider a survey of information sharing policies

Objectives

- to share best practices, technical expertise and knowhow of IP office administration and business services through **benchmarking the IPOPHL's use of WIPO business solutions**;
- to discuss the ways and means of **leveraging smarter technical tools** for the improvement of services and performance of IP office;

(iii) to **exchange information on performance of IP office business practices** in different IP Offices to identify ways in which IP office can improve the efficiency and quality of business operations; and

(iv) to **provide the practical information on the technical specifics** for the deployment of WIPO solutions, customization and administration of WIPO IPAS, WIPO

Thank you!