

# Cloud Computing Service Models, Deployment Models, Advantages & Challenges

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World Wide Public Sector – Asia Pacific & Japan

# Agenda

- Cloud Infrastructure
- High level business drivers for migration
- Setting yourself up for success
- AWS Migration Approaches



### Questions to consider when evaluating cloud vendors

Global infrastructure: What is the underlying architecture and design of this to enable HA and synchronous replication?

Security: How many third-party attestations and security features do the vendors have? Do they have international customers that can attest to this?

**Innovation:** Is the vendor investing for the long term and have demonstrated capability with reference customers taking advantage of innovative services?

**Cost:** What is the philosophy of the company when it comes to cost? Is it economies of scale driven for long term or is it undercutting the market or credits for the short term? Have you evaluated price to features across vendors?

**Performance:** Have you tested the stability of the platform and see if it's working well? Have you reviewed performance benchmarks, price to performance and therefore impact to overall TCO?

**Support and documentation:** How many support personnel are trained for international cloud use? Have you sought feedback on the vendor's support and implementation success? (say from multiple partners?)

**Track record:** Are there well-known international customers using the cloud provider? What is the materiality of their workload?

Small business to Enterprise grade support as you grow: what is the support/ services offered by cloud vendor to support not just small workloads but also to large scale SAP type workloads as an example?



# Benefits of the AWS Global Infrastructure





### **AWS** custom hardware



Routers



Load balancers



Custom compute servers and semiconductors



Custom software



Silicon

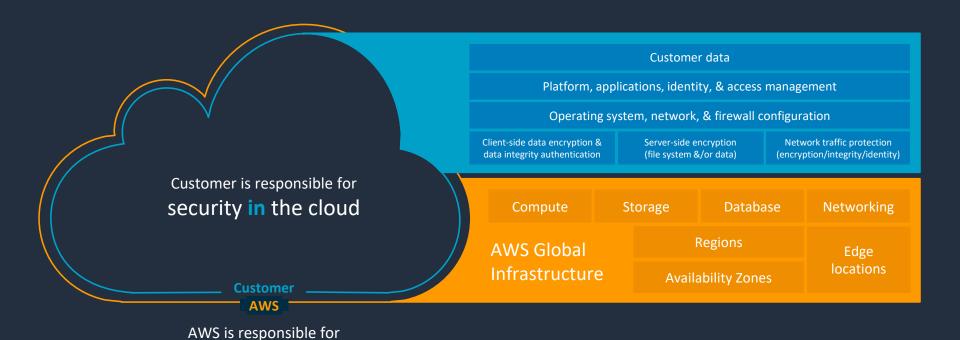


# Inherit global security and compliance controls

Certifications / Attestations		Laws / Regulations / Privacy		Alignments / Frameworks		
C5	DE 🗸	Agentina Data Privacy	<b>✓</b>	CIS (Center for Internet Security)	<b>(</b>	<b>~</b>
Cyber Essentials Plus	GB ✔	CISPE	EU 🗸	CJIS (US FBI)	US	~
DoD SRG	us 🗸	EU Model Clauses	EU 🗸	CSA (Cloud Security Alliance)	<b>(</b>	<b>~</b>
FedRAMP	us 🗸	FERPA	US 🗸	ENS High	ES	<b>~</b>
FIPS	us 🗸	GDPR	EU 🗸	EU-US Privacy Shield	EU	<b>~</b>
IRAP	AU 🗸	GLBA	US 🗸	FFIEC	US	<b>~</b>
ISO 9001	⊕ ✓	HIPAA	us 🗸	FISC	JP	<b>~</b>
ISO 27001	⊕ ✓	HITECH	⊕ ✓	FISMA	US	<b>~</b>
ISO 27017	<b>⊕</b> ✓	IRS 1075	us 🗸	G-Cloud	GB	<b>~</b>
ISO 27018	● ✓	ITAR	us 🗸	GxP (US FDA CFR 21 Part 11)	US	<b>~</b>
K-ISMS	KR 🗸	My Number Act	JP 🗸	ICREA	<b>(</b>	<b>~</b>
MTCS	SG ✓	UK DPA - 1988	GB 🗸	IT Grundschutz	DE	<b>~</b>
PCI DSS Level 1	● ✓	VPAT/Section 508	us 🗸	MITA 3.0 (US Medicaid)	US	<b>~</b>
SEC Rule 17-a-4(f)	us 🗸	Data Protection Directive	EU 🗸	MPAA	US	<b>~</b>
SOC 1, SOC 2, SOC 3	₩ ✓	Privacy Act [Australia]	AU 🗸	NIST	US	<b>~</b>
		Privacy Act [New Zealand]	NZ 🗸	PHR	US	<b>~</b>
		PDPA—2010 [Malaysia]	MY 🗸	Uptime Institute Tiers	<b>((()</b>	<b>~</b>
		PDPA—2012 [Singapore]	sg 🗸	Cloud Security Principles	GB	~
		PIPEDA [Canada]	CA 🗸			
= industry or global standard		Spanish DPA Authorization	ES 🗸			
		Spanish DPA Authorization	ES 🗸			



## Share your security responsibility with AWS





security of the cloud

### The line varies...



Amazon EC2

**CUSTOMER IAM** 



Amazon RDS



Amazon S3 AWS KM



Amazon DvnamoD

> CUSTOMER IAM

CUSTOMER DATA

PLATFORM & APPLICATION MANAGEMENT

OS, NETWORK, FIREWALL CONFIGURATION

NETWORK TRAFFIC PROTECTION

SERVER-SIDE ENCRYPTION

CLIENT-SIDE DATA
ENCRYPTION / INTEGRITY

COMPUTE / STORAGE ,

HARDWARE/AWS GLOBA

CUSTOMER DATA

NETWORK TRAFFIC PROTECTION

CLIENT-SIDE DATA ENCRYPTION

**CUSTOMER IAM** 

FIREWALL CONFIGURATION

PLATFORM & APPLICATION MANAGEMENT

OS, NETWORK, FIREWALL

COMPUTE / STORAGE ,
DATABASE / NETWORK

HARDWARE/AWS GLOBAL INFRASTRUCTURE

**CUSTOMER DATA** 

CLIENT-SIDE DATA ENCRYPTION

SERVER-SIDE ENCRYPTION

NETWORK TRAFFIC PROTECTION

PLATFORM & APPLICATION MANAGEMENT

OS, NETWORK, FIREWALL CONFIGURATION

COMPUTE / STORAGE / DATABASE / NETWORK

HARDWARE/AWS GLOB INFRASTRUCTURE Less Customizabl

Less Custome Responsibility

More Best Practices built-in

More Customizable

More Customer Responsibility

SERVICES

CONTAINER

ABSTRACTED SERVICES

aws

### **AWS Global Infrastructure**

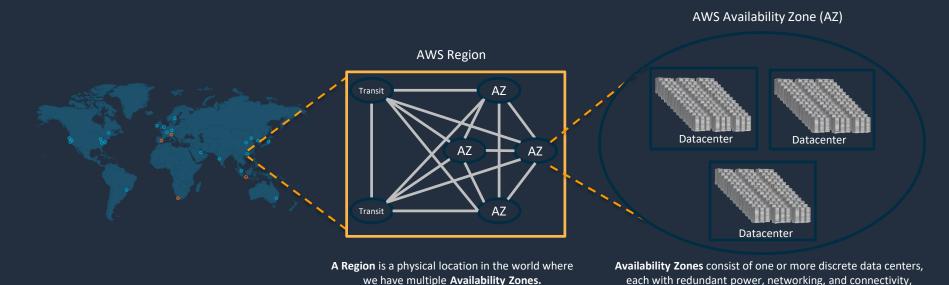
### 31 geographical regions, 99 availability zones, 410+ POPs





## **AWS Region design**

AWS Regions are comprised of multiple AZs for high availability, high scalability, and high fault tolerance. Applications and data are replicated in real time and consistent in the different AZs.



housed in separate facilities.

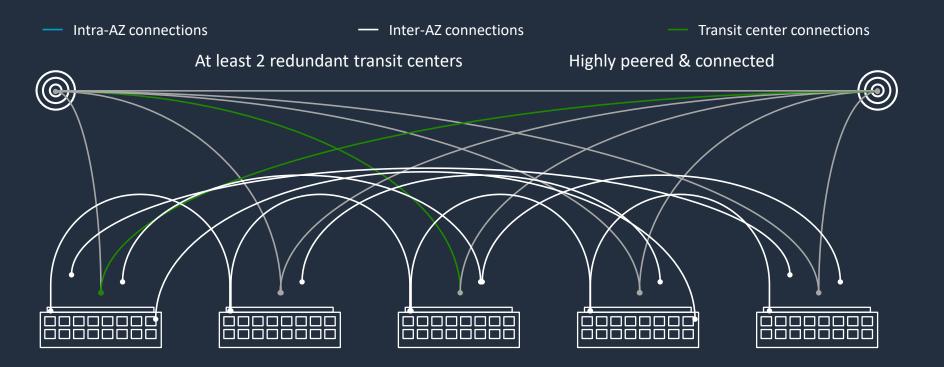
# AWS Availability Zone (AZ) design

- Fully isolated infrastructure with one or more datacenters
- Meaningful distance of separation
- Unique power infrastructure
- Many 100Ks of servers at scale
- Datacenters connected via fully redundant and isolated metro fiber

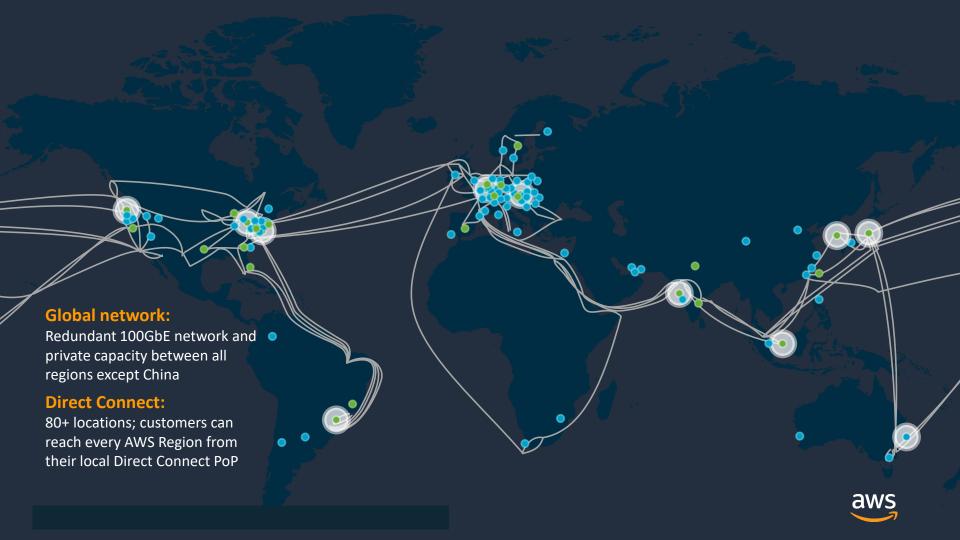




# AWS network design







# **Business drivers for migration**









# Migrate

Unlock savings, position for modernization







### **Customer experiences**



Migrated over 1,200 instances (90+ apps) in 18 months, introduced an automated build and deployment pipeline, and sped up provisioning from weeks to 1–2 days for an entire application stack



Migrated over ~5,500 instances in 9 months, reduced storage costs by 50% and compute costs by 20%, and sped up provisioning 10X from 4 weeks to 2 days



Consolidating 56 datacenters down to 6, moving 75% of infrastructure to cloud, and reallocating more than \$100M to key business drivers



Migrated over 600 workloads to AWS in under 14 months, including some Unix to Linux conversions, driving year over year cost reduction



#### 2018, Amazon Web Services, Inc. or its Affiliates. All rights reserved.

### Real customer business outcomes achieved



#### **Cost Savings**



### **Staff Productivity**



# Operational Resilience



#### **Business Agility**

"realized a 52 percent reduction in TCO"

**General Electric** 

"avoided acquiring additional data center space, saving an estimated \$1M+ over three years"

Lionsgate

"reducing its data center footprint from eight to three by 2018"

**Capital One** 

"we have enhanced software development by 20%"

Orbis

"without AWS, we would need the DevOps team to be at least twice the size"

**Avizia** 

"with half the people normally required to build and operate sites"

**Bustle** 

"15% increase in availability"

**Conde Nast** 

"average response time was 500 ms, but by using AWS, the average is 80 ms"

**Haven Power** 

"availability increased from 99.7 to of 99.999"

2C2P

"gone from deployments taking 6 weeks to 1 per week"

3M

"set up in about 1/5 of the time it would taken to do a buildout and deployment"

Intuit

"our projects no longer last years, they last months"

**Autodesk** 



# Enterprise migration projects can be challenging





# Enterprise migration projects can be challenging



#### **Challenges**

#### **People**

- · Many years of embedded tribal knowledge
- People/culture issues dealing with change

#### **Technical**

- Deconstruct your on-premises technical environment
- Need to understand performance and relationship of applications

#### **Operational and Process**

- Understand the current operational processes
- Determine policies and business rules
- Modify and adhere to security policies
- Comply with Industry Regulations



#### **Best Practices**

#### **Build Excitement**

- Engage all stakeholders Business, Technology, HR, Finance
- · Establish clear savings opportunity
- Show path to innovation

#### Build experience early and gain proof points

- Systematic discovery process and planning
- Use AWS best practices to build Landing Zone
- Migrate initial applications early
- Celebrate wins!!!

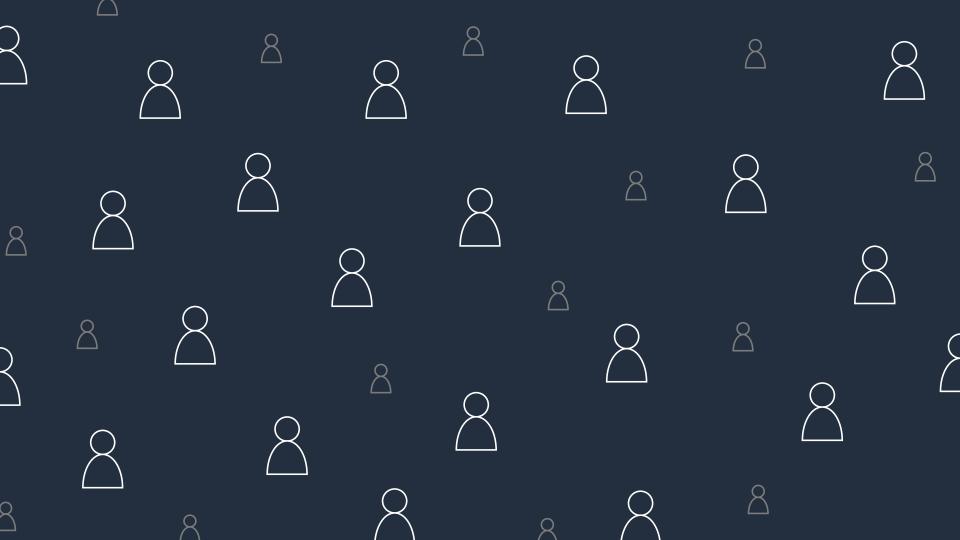
#### **Become Outcome Driven**

- Articulate the business goal, set deadlines (e.g. close data center)
- Define, measure, and achieve business outcomes



"With the benefit of hindsight how can we go really fast but safely?"

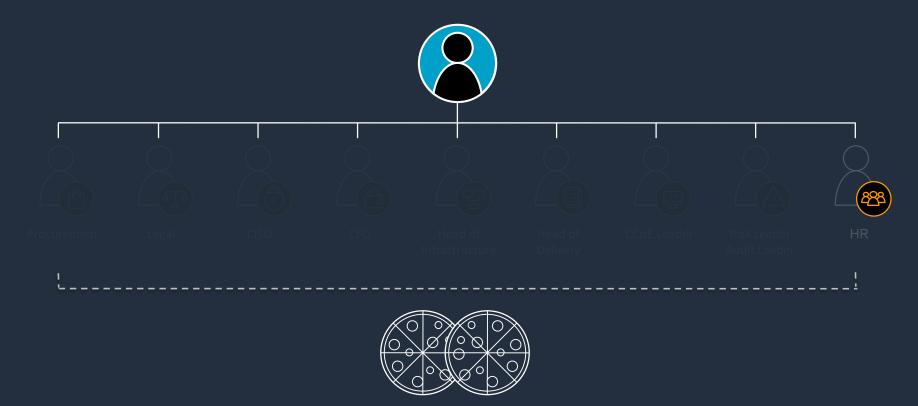






"Declare a bold cloud objective"

# **Executive steering group**









# **Create your questions parking lot**





# **Establish your Cloud Enablement Engine**





### You need a "Landing Zone"

A configured, secure, scalable, multi-account AWS environment based on AWS best practices

A starting point for net new development and experimentation

A starting point for migrating applications

An environment that allows for iteration and extension over time





**Option 1 – Landing Zones as code** 

**Option 2 – Control Tower creates your Landing Zones** 

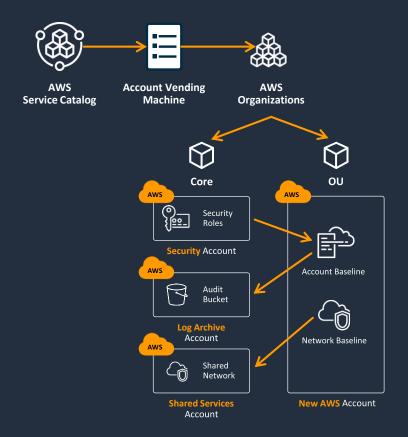


# What you get with the AWS Landing Zone

Account management	Framework for creating and baselining a multi-account environment Initial multi-account structure including security, audit, & shared service requirements  An account vending machine that enables automated deployment of additional accounts		
Identity & access management	With a set of security baselines  User account access managed through AWS SSO federation  Cross-account roles enable centralized management		
Security & governance	Multiple accounts enable separation of duties Initial account security and AWS Config rules baseline Network baseline Sets up monitoring and intelligent threat detection (through Amazon GuardDuty)		
Solution extensibility	Easily deploy optional Add-Ons to extend your AWS Landing Zone		



### **Account Vending Machine**



#### **Account Vending Machine (AWS Service Catalog)**

Account creation factory

User Interface to create new accounts

Account baseline versioning

Launch constraints

**Creates/updates AWS account** 

**Apply account baseline stack sets** 

**Create network baseline** 

**Apply account security control policy** 



# **AWS Control Tower Consistent and simple multi-account management**







**Automated AWS setup** 

**Policy enforcement** 

**Dashboard for oversight** 

Launch an automated landing zone with best-practices blueprints

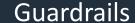
Pre-packaged guardrails to enforce policies or detect violations

Continuous visibility into workload compliance with controls



# **Key features and benefits**

### Account setup





Automated, secure, and scalable landing zone



Built-in best practices



Multi-account management using Organizations



Multi-account preventive and detective guardrails



Account provisioning wizard



Curated rules in plain English



Central logging and multi-account configuration consistency



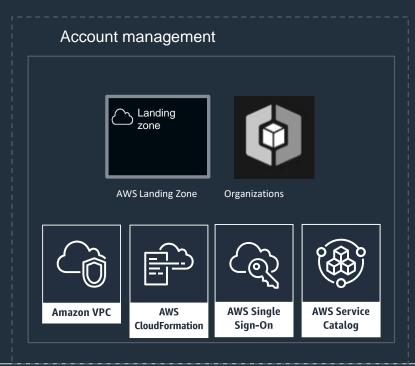
Easy-to-use dashboard and notifications



# **AWS Control Tower: Building blocks**



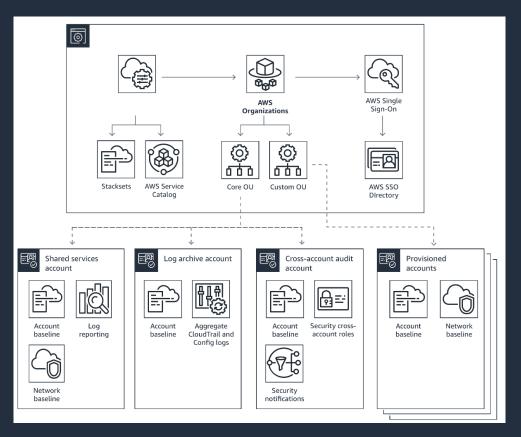
#### **AWS Control Tower**







### **AWS Control Tower's automated landing zone**

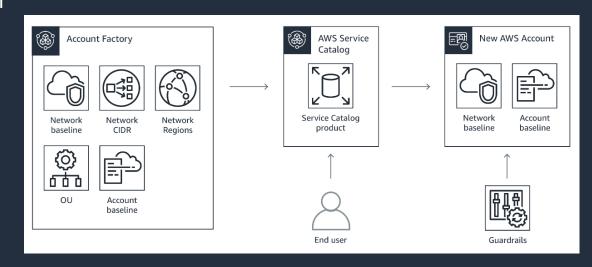


- ✓ AWS Organizations with master and pre-created accounts for central log archive, cross-account audit, and shared services
- ✓ Pre-configured directory and SSO using AWS SSO (with Active Directory custom option\*)
- ✓ Centralized monitoring and alerts using AWS Config, CloudTrail, and Amazon CloudWatch



### **Account factory**

- Account factory for controls on account provisioning
  - Pre-approved account baselines with VPC options
  - Pre-approved configuration options
- End-user configuration and provisioning through AWS Service Catalog
- Create and update AWS accounts under organizational units









#### **Discover**



#### **AWS Application Discovery Service**

#### AWS APPLICATION DISCOVERY AGENT Linux

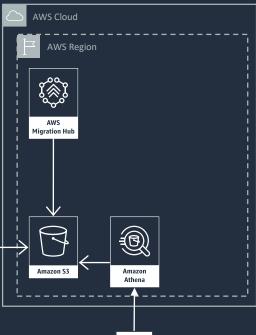
- Amazon Linux 2012.03, 2015.03
- Ubuntu 12.04, 14.04, 16.04
- Red Hat Enterprise Linux 5.11, 6.9, 7.3
- CentOS 5.11, 6.9, 7.3
- SUSE 11 SP4, 12 SP2

#### **Windows**

- Windows Server 2003 R2 SP2
- Windows Server 2008 R1 SP2, 2008 R2 SP1
- Windows Server 2012 R1, 2012 R2
- Windows Server 2016

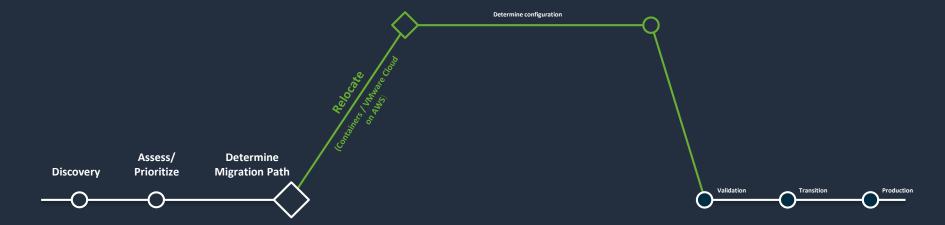
#### **AWS AGENTLESS DISCOVERY CONNECTOR**

• VMware vCenter (V5.5, V6, & V6.5)



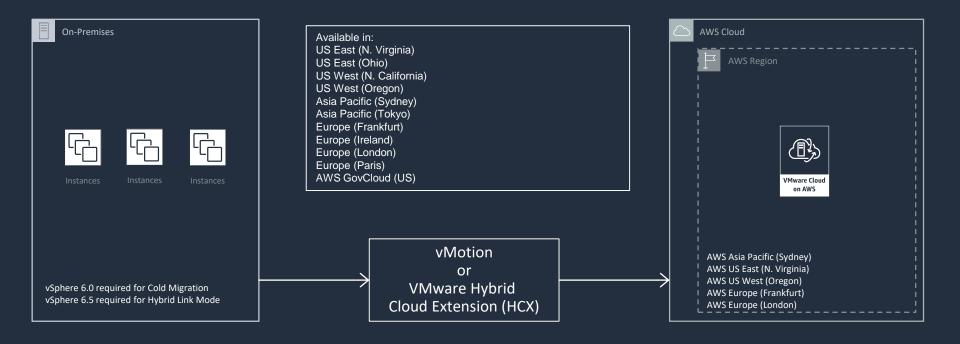




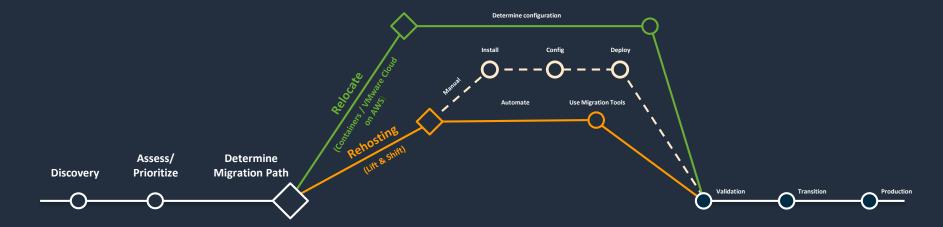




#### **Relocate with VMware**

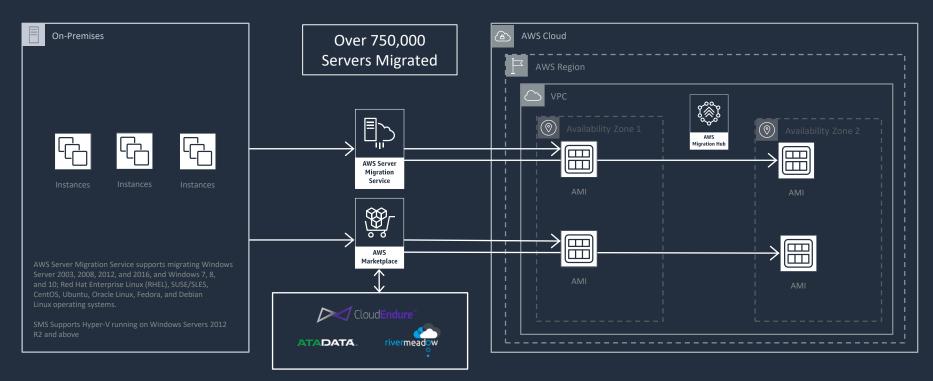




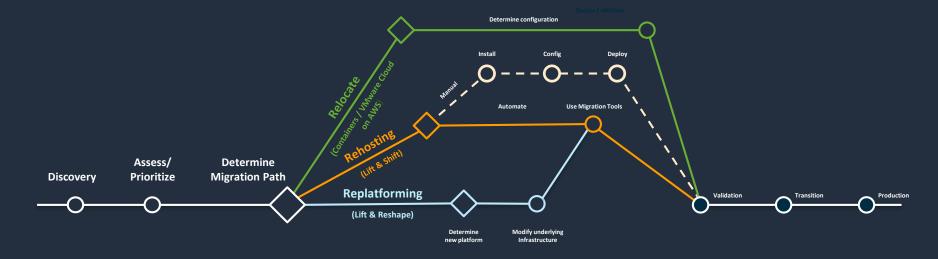




### **Re-host applications**

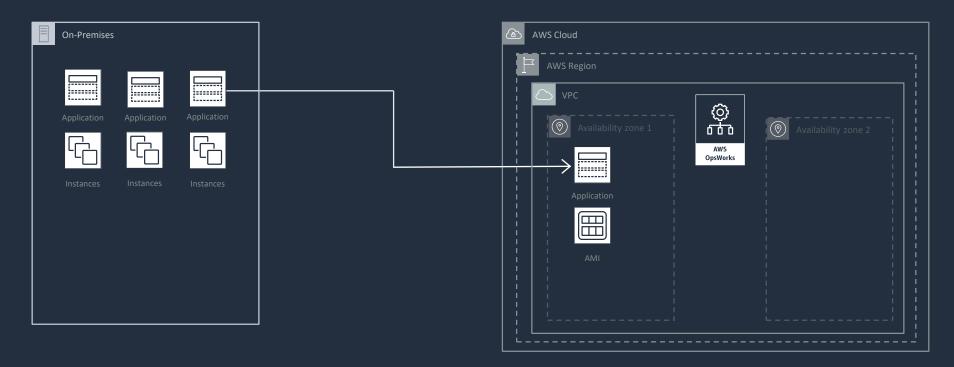






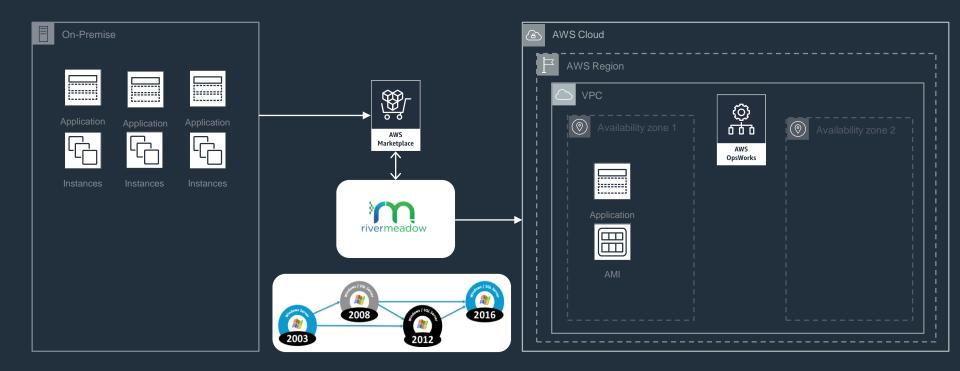


### **Re-platform**



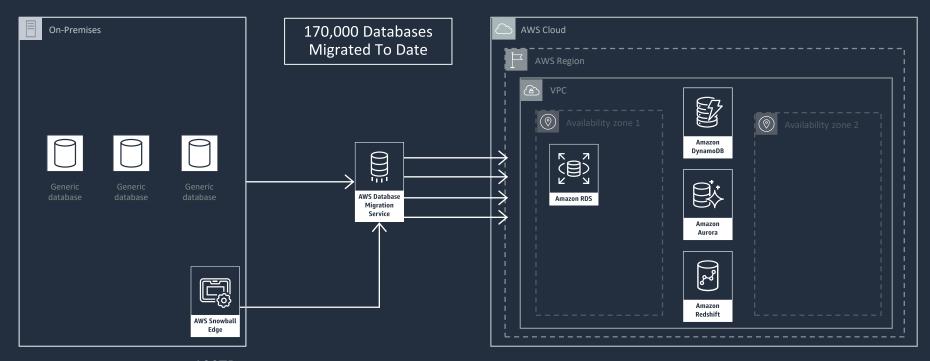


### **Re-platform Windows and Upgrade**





### **Re-platform databases**





#### **Sources for AWS Data Migration Service**

You can use the following data stores as source endpoints for data migration using AWS Database Migration Service.

On-premises and EC2 instance databases

- Oracle versions 10.2 and later, 11g, and up to 12.2, AND 18c for the Enterprise, Standard, Standard One, and Standard Two editions
- Microsoft SQL Server versions 2005, 2008, 2008R2, 2012, 2014, and 2016, for the Enterprise, Standard, Workgroup, and Developer editions. The Web and Express
  editions are not supported.
- MySQL versions 5.5, 5.6, and 5.7.
- MariaDB (supported as a MySQL-compatible data source) versions 10.0.24 to 10.0.28, 10.1, 10.2 and 10.3.
- PostgreSQL version 9.4 and later (for versions 9.x), 10.x, and 11.x.
- MongoDB versions 2.6.x and 3.x and later.
- SAP Adaptive Server Enterprise (ASE) versions 12.5, 15, 15.5, 15.7, 16 and later.
- Db2 LUW versions:
  - Version 9.7, all Fix Packs are supported.
  - Version 10.1, all Fix Packs are supported.
  - Version 10.5, all Fix Packs except for Fix Pack 5 are supported.

#### Microsoft Azure

Azure SQL Database.

Amazon RDS instance databases, and Amazon Simple Storage Service (Amazon S3)

- Oracle versions 11g (versions 11.2.0.3.v1 and later) and 12c, for the Enterprise, Standard, Standard One, and Standard Two editions.
- Microsoft SQL Server versions 2008R2, 2012, 2014, and 2016 for the Enterprise, Standard, Workgroup, and Developer editions. The Web and Express editions are not supported.
- MySQL versions 5.5, 5.6, and 5.7.
- MariaDB (supported as a MySQL-compatible data source).
- PostgreSQL 9.4 and later. Change data capture (CDC) is only supported for versions 9.4.9 and higher and 9.5.4 and higher. The rds.logical\_replication parameter, which
  is required for CDC, is supported only in these versions and later.
- Amazon Aurora (supported as a MySQL-compatible data source).
- Amazon S3.





#### **Targets for AWS Database Migration Service**

You can use the following data stores as target endpoints for data migration using AWS Database Migration Service.

On-premises and Amazon EC2 instance databases

- Oracle versions 10g, 11g, 12c, for the Enterprise, Standard, Standard One, and Standard Two editions
- Microsoft SQL Server versions 2005, 2008, 2008R2, 2012, 2014, and 2016, for the Enterprise, Standard, Workgroup, and Developer editions. The Web and Express editions are not supported.
- MySQL, versions 5.5, 5.6, and 5.7
- MariaDB (supported as a MySQL-compatible data target)
- PostgreSQL, versions 9.4 and later
- SAP Adaptive Server Enterprise (ASE) versions 15, 15.5, 15.7, 16 and later

Amazon RDS instance databases, Amazon Redshift, Amazon DynamoDB, Amazon S3, Amazon Elasticsearch Service, Amazon Kinesis Data Streams, and Amazon DocumentDB

- Oracle versions 11g (versions 11.2.0.3.v1 and later) and 12c, for the Enterprise, Standard, Standard One, and Standard Two editions
- Microsoft SQL Server versions 2008R2, 2012, and 2014, for the Enterprise, Standard, Workgroup, and Developer editions. The Web and Express editions are not supported.
- MySQL, versions 5.5, 5.6, and 5.7
- MariaDB (supported as a MySQL-compatible data target)
- PostgreSQL, versions 9.4 and later
- Amazon Aurora with MySQL compatibility
- Amazon Aurora with PostgreSQL compatibility
- Amazon Redshift
- Amazon S3
- Amazon DynamoDB
- Amazon Elasticsearch Service
- Amazon Kinesis Data Streams
- Amazon DocumentDB (with MongoDB compatibility)





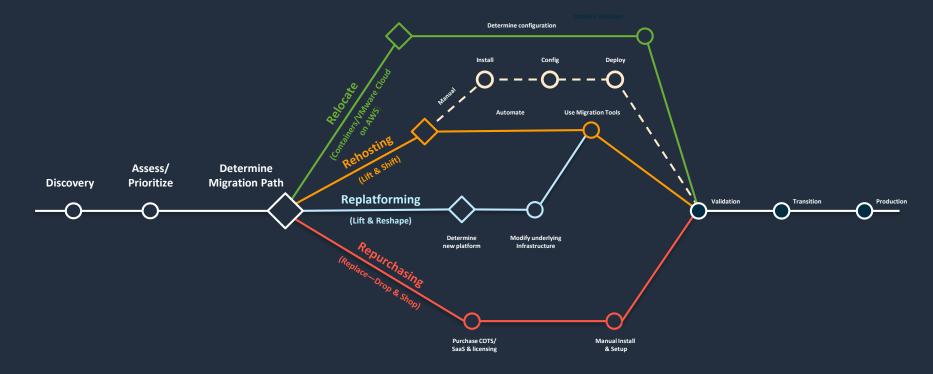
#### **Databases Schema Conversion Tool**





Source Database	Target Database on AWS
Oracle Database	Amazon Aurura, MySQL, PostgreSQL, Oracle
Oracle Data Warehouse	Amazon Redshift
Azure SQL	Amazon Aurora, MySQL, PostgreSQL
Microsoft SQL Server	Amazon Aurora, Amazon Redshift, MySQL, PostgreSQL
Teradata	Amazon Redshift
IBM Netezza	Amazon Redshift
Greenplum	Amazon Redshift
HPE Vertica	Amazon Redshift
MySQL and MariaDB	PostgreSQL
PostgreSQL	Amazon Aurora, MySQL
Amazon Aurora	PostgreSQL
IBM DB2 LUW	Amazon Aurora, MySQL, PostgreSQL
Apache Cassandra	Amazon DynamoDB



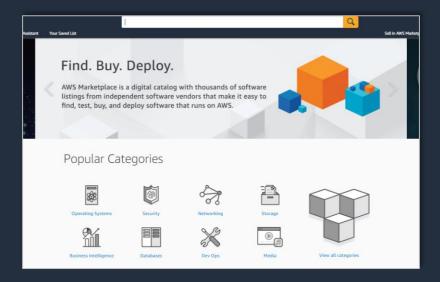




#### Repurchase



#### Simplifies software migration and provisioning





#### **AWS Marketplace**

#### Simplifies software migration and provisioning



# Find, Test, Buy, and Deploy Software In the Cloud

Deploy software on demand Procure new, BYOL or free Open Source Tagged, trackable, and metered

1,400+ participating ISVs

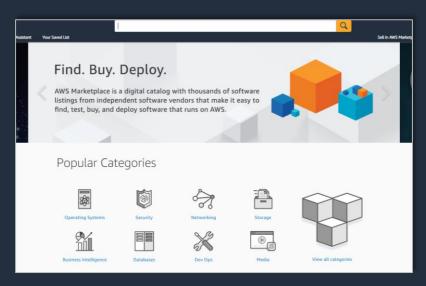
4,200+ product listings

190,000 active customers\*

Deployed in 16 regions

Offers 35 categories

Over 570M hours of EC2 deployed monthly\*



\* as of 9/4/2018



#### 8 Popular categories most often provisioned

commvault

**DELL**EMC



OS	Security	Storage	Networking	Database	SIEM	DevOps
🎇 CentOS	TREND.	■ NetApp <sup>,</sup>	ıı ııı ıı CISCO	Teradata.	splunk>	APP <b>dynamics</b>
ubuntu <sup>®</sup>	paloatto	<pre>\$druva</pre>	<b>(5</b> ).	SAP	sumologic	technologies
Odebian	CROWDSTRIKE	N2WS a Veeam company	JUNIPER,	<b>¾≮</b> snowflake	ArcSight ArcSight	New Relic.
SUSE	Check Point SOFTINARE TECHNOLOGIES LITE	<b>⊕</b> SoftNAS	citrix.	VERTICA		puppet
ORACLE:	Barracuda		uis saula a d'	Couchbase	ALIEN VAULT	CHEF

riverbed

**NGIUX** 

Couchbase

mongoDB.

TIBC Qlik Q alteryx MATILLION Informatica





**ALIEN VAULT** 

:::LogRhythm

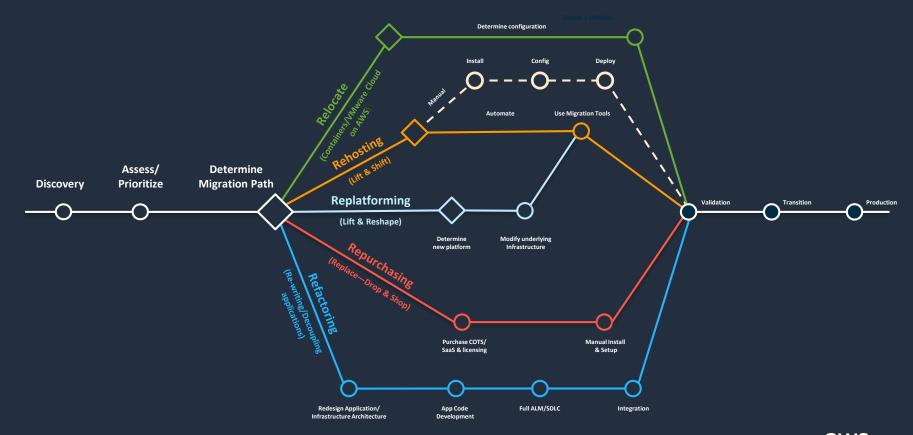
CHEF

MICRO

FERTIDET

Linux

Windows

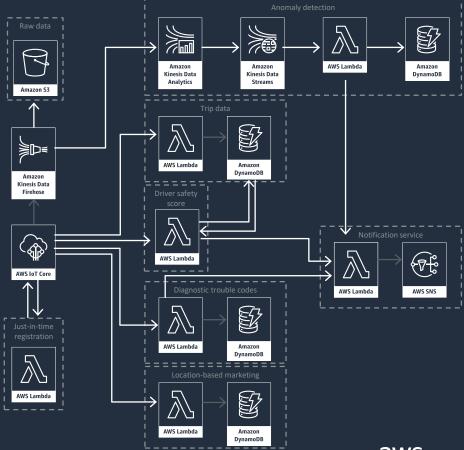




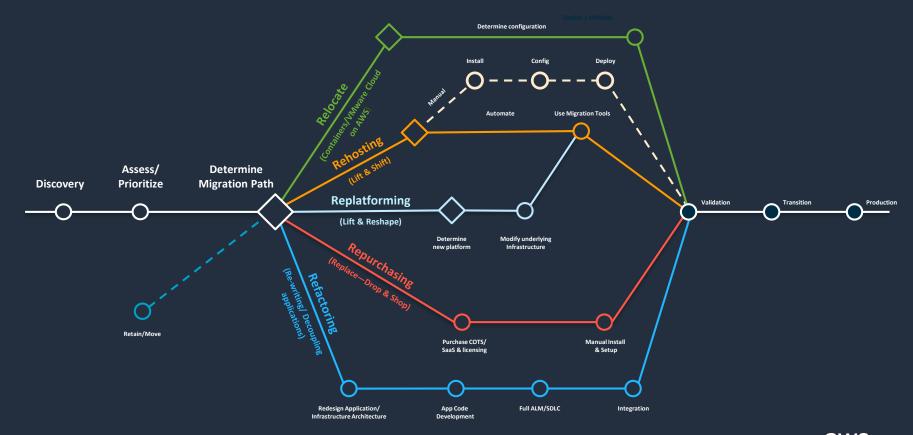
#### Refactoring











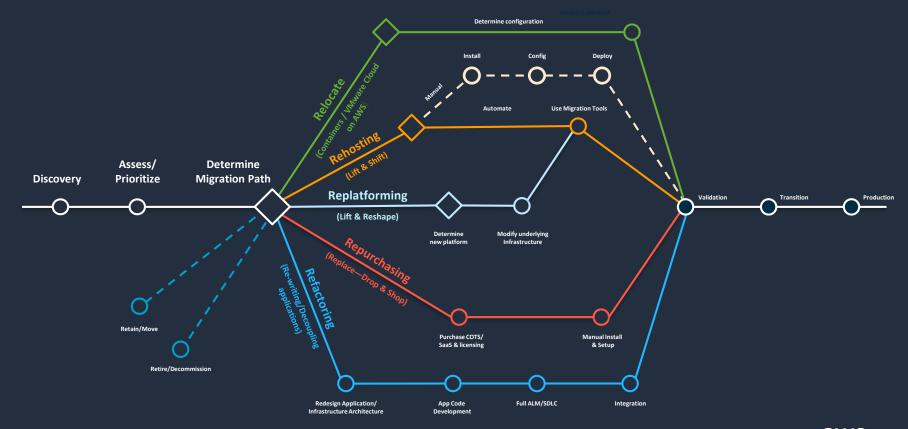


#### Retain



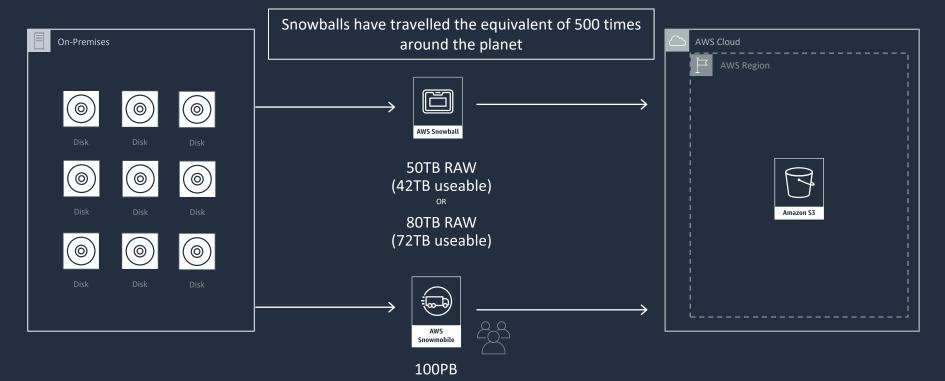








#### Moving vast amounts of data





	Pattern description	Percenta	age
Relocate	As appropriate	TBD	
Retire	Application and host decommission on source	10%	
Retain	Customer will keep application or move to secure shared facility	5%	
Re-Host	Like for Like application migration to target cloud	40%	70%
Re-Platform	Up-Version of the OS and/or Database	30%	7070
Re-Factoring	Application architecture changes to Cloud Native	10%	
Re-Purchase	Appropriately leveraging SaaS	5%	



"Don't let perfect be the enemy of good enough."

Voltaire



#### Migration business outcomes

Innovate

Build and operate your foundation for innovation

Retire technical debt

Obtain substantial cost-savings, focus IT on what differentiates your business

Reduce risk

Migrate through a secure and proven approach, reducing IT risk moving to a more reliant IT model

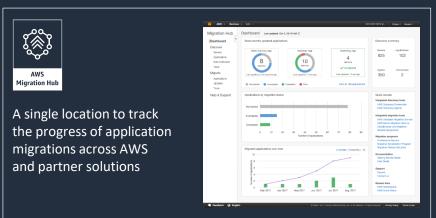


### **Holistic business case**

Cost savings	Staff productivity	Operational resilience	Business agility
"Realized a 52 percent reduction in TCO"  General Electric	"We have enhanced software development by 20%"  Orbis	"15% increase in availability"  Conde Nast	"Gone from deployments taking 6 weeks to 1 per week"  3M
"Avoided acquiring additional data center space, saving an estimated \$1M+ over three years"  Lionsgate	"Without AWS, we would need the DevOps team to be at least twice the size"  Avizia	"Average response time was 500 ms, but by using AWS, the average is 80 ms"  Haven Power	"Set up in about 1/5 of the time it would taken to do a buildout and deployment"  Intuit
"Reducing its data center footprint from eight to three by 2018"  Capital One	"With half the people normally required to build and operate sites"  Bustle	"Availability increased from 99.7 to of 99.999"  2C2P	"Our projects no longer last years, they last months" Autodesk



#### Tools to accelerate the journey











# Partners to help you migrate

















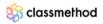






















Deloitte. DXC.technology





























































- AWS Migration Competency Partners (40+)
- Established AWS migration practice
- Current Managed Services or DevOps Competency
  - https://aws.amazon.com/migration/partner-solutions/

- At least Advanced level AWS Consulting partner
- AWS certifications and certified consultants
- Audited annually against competencies



# Thank-you!

