

Using WIPO IPAS at Enforcement and Appeal Division Intellectual Property Office of Viet Nam (IP VIETNAM)

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Main Functions of Enforcement and Appeal Division

- Supporting intellectual property rights enforcement;
- Settling disputes relating to intellectual property rights;
- Handling appeal, termination and invalidation cases relating intellectual property rights.

Workflow

Official
(Examiner)

- Handling cases;
- Drafting office actions;
- Store records, official documents according to the functions and jobs undertaken.

Director or
Deputy
Director

- Work assignments
- Check and submit to the leaders of IPVN

Office Leaders

- Approve

IT Systems before WIPO IPAS

- The work was handled manually;
- IPVN IPAS was just used for storing request and final action (after scanning).

IT Systems after WIPO IPAS

- At Enforcement and Appeal Division:
 - WIPO IPAS has been used for industrial design and patent-related cases since 2020 after it's deployment for industrial design and patent examination workflow;
 - WIPO IPAS has been used for trademark-related cases (including domestic and international registration) since 2023 March after it's deployment for trademark examination workflow;
 - Now WIPO IPAS is used for almost all actions.

What should be improved with WIPO IPAS

- Stability;
- Speed;
- Friendliness or convenience (interface, operation, manipulation, ...);
- Search tool relating to WIPO-IPAS;
- Other supporting softwares.



THANK YOU!