Sharing Best Practices (SBP) Workshop on Smarter IP Office Business Service

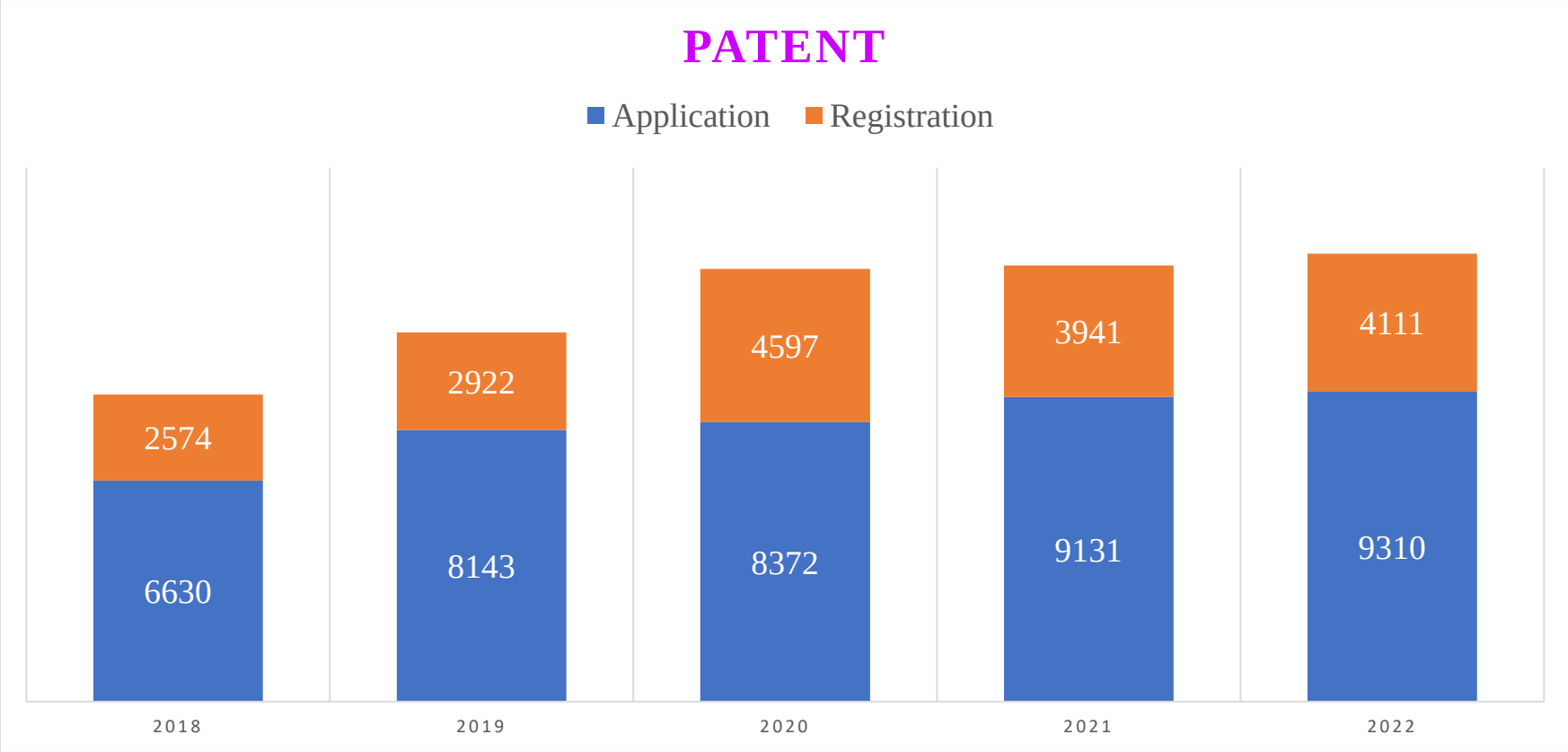
Hanoi - May 8 to 12,2023

Filing and Productivity Statistics, Business Operation Challenges

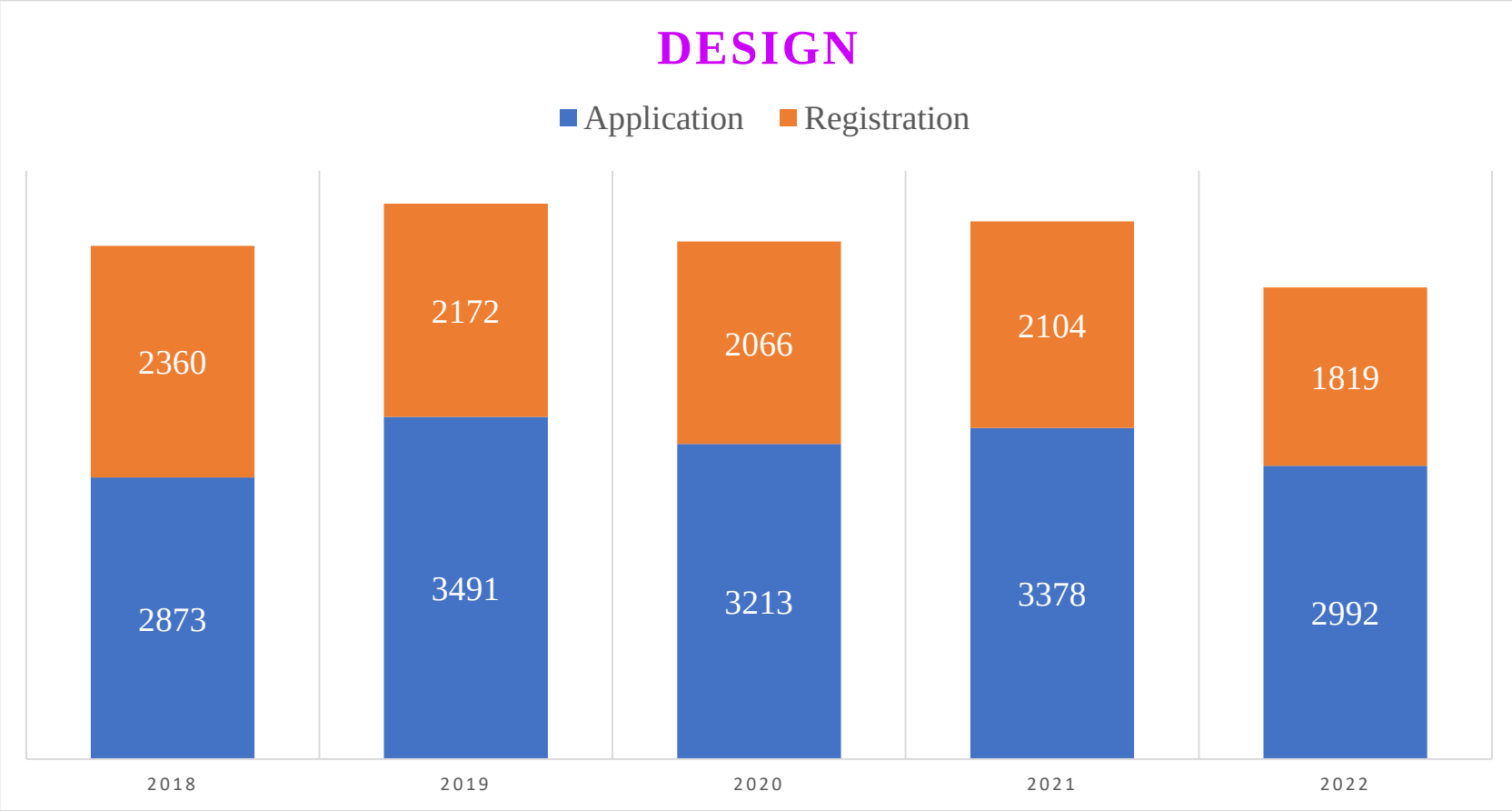
Trinh Thi Thu HIEN – IT. Center

FILING and PRODUCTIVITY STATISTICS

IP VIET NAM

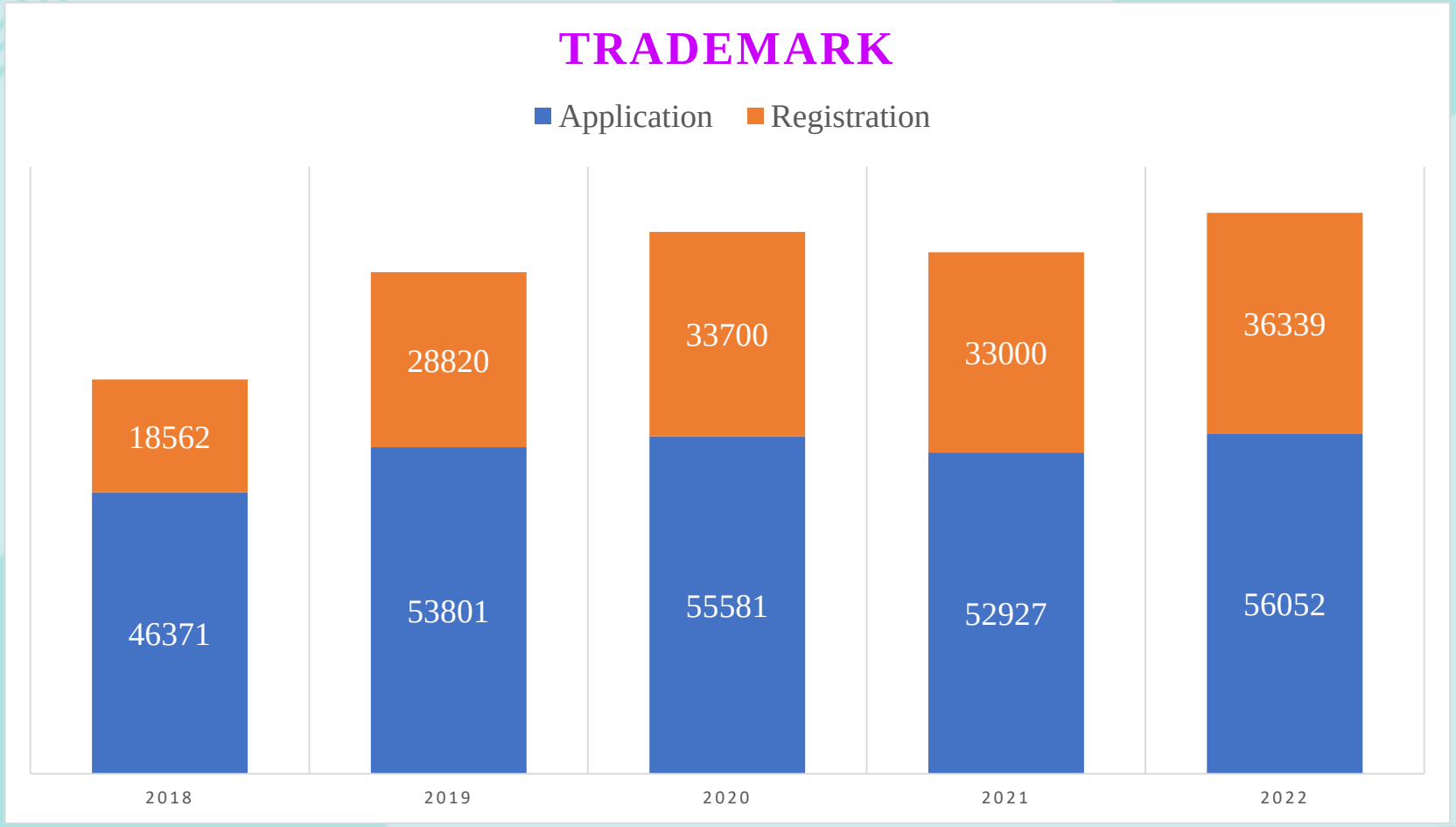


FILING and PRODUCTIVITY STATISTICS



FILING and PRODUCTIVITY STATISTICS

IP VIET NAM



BUSINESS OPERATION CHALLENGES

- Backlog
- Human resource:
  - Patent examiners: 67 (2018) – 68 (2022)
  - Industrial Design examiners: 11 (2018) – 12 (2022)
  - Trade mark examiners: 54 (2018) – 60 (2022),
    19 searching staffs (2023)

BUSINESS OPERATION CHALLENGES

- Work norm:
  - Patent: 7 Final applications + Formality checking applications/month
  - Industrial Design: 22 Final applications + 22 Formality checking applications/month
  - Trade mark: 100 Final applications/month

BUSINESS OPERATION CHALLENGES

- Change of think:
  - Printing out e-applications
  - Printing out office document then sign on paper -> New action to approval on IPAS -> Printing out office document approved then stamped
  - 2-3 levels approval on IPAS
  - Over 800 office document templates
  - Approval a set up to 400 office documents at one time

BUSINESS OPERATION CHALLENGES

- E-Filling system
- IT infrastructure
  - some servers running over 7 years
  - some firewalls running over 6 years
  - LAN: IPv4
- AI for trademark searching

Filing and Productivity Statistics, Business Operation Challenges

THANK YOU!

Q & A