

# CWS.ATR.TM.2009.HR

## Annual Technical Report 2009 on Trademark Information Activities submitted by Croatia (CWS/ATR/TM/2009/HR)

Where URLs are requested below, it is preferred that either URLs which are likely to remain stable over time (three years or more) are provided, or home (main) page URLs are provided with a short explanation of how to access the corresponding information.

### I. Evolution of registration activities

#### Changes experienced in terms of application filings and registrations with respect to the previous year

application filings and registrations

[Changes\\_experienced\\_in\\_terms\\_of\\_application\\_filings\\_and\\_registrations\\_with\\_respect\\_to\\_the\\_previous\\_year](#)

#### Trends or areas experiencing rapid changes with respect to the previous year

The number of trademark applications filed by national route decreased significantly i.e. 27% less compared to the previous year. National filling in the first half of 2010 shows the recovery trend.

About 64% of the national applications originated from the Croatian commercial entities. The majority of applications were filed in the class 35 and 41 followed by the classes 30, 29, 16

#### URLs of web pages of the Office's website that provide statistics related to trademarks

Monthly official Gazette published on web pages of SIPO Croatia provides statistics: [http://www.dziv.hr/webcontent/file\\_library/izvori\\_inf/pdf/HGIV/Glasnici.asp](http://www.dziv.hr/webcontent/file_library/izvori_inf/pdf/HGIV/Glasnici.asp)

### II. Matters concerning the generation, reproduction, and distribution of secondary sources of trademark information, i.e., trademark gazettes

#### Publishing, printing, copying techniques

Since the 2006 Official Gazette of the Office is published monthly and starting with the No. 05/2009 in May 2009, Office discontinued publishing official gazette in printed version so it is now published only electronically. The dynamics of publication remained unchanged. It is available free of charge in the PDF-format on the official Office's web site ([www.dziv.hr](http://www.dziv.hr)), including the archive of the earlier editions. The gazette is also published on CD-ROM as an annual collection or individual publication according to the customer's order. and against payment.

Official Gazette contains the following published information on trademarks: Publication of Trademark Applications, Trademark application Indexes by Numbers, Classification Symbols and Applicants, Publication of Record of Changes to the Register of Trademark Applications, Publication of Information on International Registrations of Marks for which Protection has been requested in the Republic of Croatia, Publication of Trademarks, Trademark Indexes by Numbers, Classification Symbols and Owners, Publication of Changes Entered into the Trademark Register, Publication of Trademark Extensions and Publication of Trademarks Expirations.

Office is offering a range of search options on Trademarks register data on our website, free of charge, including: Application Date, Registration Data, Proprietor, Attorney, Mark, Nice Class, Vienna class, Appearance, Register number. Data are updated monthly.

#### Main types of announcements of the Office in the field of trademark information

Office notices on trademarks are published in the Official Gazette of the Office, as well as on the Office's web site within the Data base on published application and registrations of Industrial property rights in the Republic of Croatia.

#### Mass storage media and microforms used

The bibliographic data are stored in Ingres 2.6 database and trademark images are stored in a LINUX network file directory. The Office maintains a complete history of its trademark files in paper form and all information for trademarks applied from 2000 to date in electronic form.

#### Word processing and office automation

All staff uses MS-Word 2003 for word-processing that is operating in a Windows XP Professional environment. Outgoing letters and SIPO's gazette are fully automated and generated in MS Word.

#### Techniques used for the generation of trademark information (printing, recording, photocomposing, etc.)

The bibliographic data are stored in the SIPO's database via the application "Trademark's Register" (which is developed in INGRES OpenROAD application development tool). Trademark images are stored on network discs (which are LINUX file directories). Output documents and SIPO's gazette are produced from automated MS Word templates.

Almost each outgoing letter is a MS Word template that consists of permanent text. Data, which are changeable and depend on application /publication number are retrieved from the SIPO's database via ODBC (Open DataBase Connectivity). A trademark's image is imported from the network disc.

All publishing data in SIPO's Gazette are formatted and followed by the INID codes according to the WIPO standard ST.60.

## **URLs of web pages of the Office's website that provide access to online trademark gazettes and to other sources of trademark information, including download of bulk trademark data**

[http://www.dziv.hr/webcontent/file\\_library/izvori\\_inf/pdf/HGIV/Glasnici.asp](http://www.dziv.hr/webcontent/file_library/izvori_inf/pdf/HGIV/Glasnici.asp)

<http://www.dziv.hr/DigitalLibrary/zigovi/zigObrazac.htm>

<http://www.dziv.hr/DigitalLibrary/zigMeca/wzObrazac.htm>

## **III. Matters concerning classifying, reclassifying and indexing of trademark information**

**Classification and reclassification activities; Classification systems used, e.g., International Classification of Goods and Services for the Purposes of the Registration of Marks (Nice Classification), International Classification of the Figurative Elements of Marks (Vienna Classification), other classification (please indicate whether goods and services for the registration of marks and whether the figurative elements of marks are classified by your Office and, if so, which classification(s) is (are) used)**

The Nice Classification Systems of Goods and Services, 9th edition, is used for the registration of marks. Our Classification specialist checks if the correct classification and wording is used.  
For figurative marks Vienna classification (5th edition) is applied by office staff at the time of application. Marks are scanned and the Vienna classification allocated.

### **Use of electronic classification systems to check the classification symbols furnished by an applicant and which are contained in the lists of goods and/or services**

No electronic classification systems are used to check the lists of goods and services provided by applicants. Classification is checked only manually by the Office specialists.

### **Obligation for applicants to use pre-defined terms of the classification applied**

The applicants are not obliged to use pre-defined terms of the classification system.

### **Bibliographic data and processing**

Bibliographic data elements and classifications are searchable. The images are displayed together with these data elements. This search is available in-house and via Internet.

## **IV. Trademark manual search file establishment and upkeep**

### **File Building**

Trademark applications are made in paper forms that are available on our web site page. Cannot be filed electronically for the time being. Applications are built into paper case files and kept in the office area until the procedure for registration is finished. Afterwards they are stored in the archive area in the same building.

### **Updating**

The search files contain HR domestic marks; designations to the HR under the Madrid system are updated monthly. All searches performed by examiners are completed using an automated search system.

## **V. Activities in the field of computerized trademark search systems**

### **In-house systems (online/offline)**

Trademark search system is executed by electronic means. The database includes active national trademarks and international trademarks in Croatia.

### **External databases**

Access to the database ROMARIN and MADRID express is available and also used for information services.

### **Administrative management systems (e.g., register, legal status, statistics and administrative support)**

Applications are developed in INGRES OpenROAD. SIPO uses an INGRES database. An application "Trademark's Register" is used for filing all bibliographic data concerning the particular trademark. All trademark changes (change of ownership, change of name, address, licence, etc.) are recorded and are maintained by Trademark Register user interface.

Since year 2000 SIPO has developed its own document management system in electronic form that covers office needs (all incoming and outgoing documents have been scanned in Adobe Acrobat).  
International trademark data in XML format are weekly loaded from the WIPO's ftp site. After processing data are available through the application "MECA". Those data are used for examination and publication purposes.  
MS Word is used for automatic generation of output documents. MS Excel is used for (automatic) generation of specific reports, which are used, for annual SIPO's report, WIPO statistics and for other purposes (improving trademark processes).

Published trademark data (applications/grants) can be searched at the SIPO's Internet site <http://www.dziv.hr/digitallibrary> through the SIPO's web-server application (MS Windows 2003 server and mySQL database).

### **Equipment used (hardware, including the types of terminal and network used, and software), carriers used**

- 10Mbit/s leased line used for Internet connection, CISCO Network Equipment (LAN based on Fast Ethernet - 1000/100/10 Mbit/s).
- MICROSOFT environment:
  - Servers: PC/WIN Server 2003 St. Ed. ; Fujitsu Siemens-Primergy RX 300/ Win SERVER 2003 St. Ed. , Acsepto Server - OS MS Win SERVER 2008.
  - Workstations: Desktop-PC Pentium IV with WIN XP PROF., Notebooks – OS – MS WIN 7.
  - MS Exchange 2003 Server Enterprise, ISA 2004 ( proxy ).
- Linux ( SUSE Distribution - Enterprise Server 8 ) - two cluster application: database and file sharing. Two server nodes ( type of cluster is fail over ) on Fujitsu Siemens-Primergy RX 600 Servers. The cluster software is FujitsuSiemens Primecluster ver. 4.1 A30 for Linux.
- SAN (storage area network) connected with fiber channel switches to server nodes and backup device. SAN is consists of two FiberCAT CX500 (EMC ) devices. Each of them has two-service processor and 10 disks in RAID-5 system (9 x 146 Gb FC disks + 1 x 146 Gb FC hotspare disk).
- Backup software is Backbone NetVault 7.1. Backup device is a MTC – 9084-221 FC (tape library) with two LTO 2 tape drives and 21 slot tape robot connected to fiber channel switch. Also the library offers a mail slot for exchanging offsite/onsite tapes. Total capacity installed on MTC library is 4 Tb of uncompressed data.

## **VI. Administration of trademark information products and services available to the public (relating to facilities, e.g., for lodging applications, registering trademarks, assisting clients with search procedures, obtaining official publications and registry extracts)**

### **Planning, administration, automation, security**

SIPO Croatia offers free information services on general legal matters, registration procedures, status of registered trademarks (national as well as international). The inquiries can be made by phone, at the SIPO premises or by e-mail. Registry extracts are available upon request and payment. Copies of the file contents are available upon written request and payment.

### **Collection management, preservation**

The trademark search collection is managed in electronic form. Data are refreshed at the end of the month (the publication date). A structured backup regime is in place to ensure preservation of the information.

### **Information services available to the public (including computerized services and search files contained in libraries remote from your Office and trademark information posted by your Office on the World Wide Web)**

Trademark information services for the public are provided through the Office's Intellectual Property Information Centre (INCENTIV, member of the EPO's Patlib centres network) providing (among others) information concerning trademark applications filing, procedure information etc. . It is possible to get help either by phone, e-mail ([info@dziv.hr](mailto:info@dziv.hr)) or personal visit. In the public reading room, free of charge search of non-commercial trademark databases is available, supported by the SIPO specialists. Commercial trademark search services (upon charge) by Office specialist are also available upon order.

The SIPO library operates within the IP Information Centre-INCENTIV. The collections contain over 1050 books, 70 Croatian and foreign periodicals available to the readers, all specialized in IP. The library is open to the public Monday to Friday from 8.00 am to 4.00 pm, except Thursday 10.00 am to 6.00 pm.

A multifunctional public reading room is an integral part of the INCENTIV.

State Intellectual Office of the Republic of Croatia is a partner in the CETMOS service offering trade mark search in the national and international trade mark registers of 9 countries, i.e. Austria, Bulgaria, Czech Republic, Croatia, Poland, Hungary, Romania, Slovakia and Slovenia, as well as in the register of Community trade marks valid in the territory of the European Union. CETMOS service is available upon a single order, covering all the participating states, and operated under short deadlines and a favourable schedule of fees

Navigation:

Homepage: <http://www.dziv.hr>

Information on Commercial Search Services:

[http://www.dziv.hr/en/webcontent/file\\_library/inf\\_services/searching\\_serv\\_LNK.htm](http://www.dziv.hr/en/webcontent/file_library/inf_services/searching_serv_LNK.htm)

Searchable free of charge Database:

<http://www.dziv.hr/DigitalLibrary/default.asp?izb=en>

General information on trademarks and related services:

INCENTIV - Intellectual Property Information Centre

Phone: +385 1 610 98 25; fax: +385 1 611 20 17; e-mail: [info@dziv.hr](mailto:info@dziv.hr)

[http://www.dziv.hr/webcontent/file\\_library/inf\\_usluge/Incentiv.htm](http://www.dziv.hr/webcontent/file_library/inf_usluge/Incentiv.htm)

### **URLs of web pages of the Office's website for electronic filing of trademark applications**

Not applicable, no electronic filing of trademark applications is available. The electronic filing project will be launched during 2010.

### **URLs of web pages of the Office's website that provide information on business procedures such as: filing, publication, examination and registration procedures related to trademarks; opposition and appeal procedures related to trademarks; etc.**

A/m information available from:

<http://www.dziv.hr/en/default.aspx?pArtID=47&selection=1> (in English)

<http://www.dziv.hr/default.aspx?pArtID=61&selection=1> (in Croatian)

**URLs of web pages of the Office's website that provide a description of information products and services offered by the Office (e.g., trademark search service(s) and trademark databases), as well as information on how to access and utilize them**

Information on Commercial Search Services:

[http://www.dziv.hr/en/webcontent/file\\_library/inf\\_services/searching\\_serv\\_LNK.htm](http://www.dziv.hr/en/webcontent/file_library/inf_services/searching_serv_LNK.htm)

Searchable free of charge Database:

<http://www.dziv.hr/DigitalLibrary/default.asp?izb=en>

## **VII. Matters concerning mutual exchange of trademark documentation and information**

### **International or regional cooperation in the exchange of trademark information, e.g., in the form of official gazettes**

SIPO regularly exchanges official gazettes (either in paper or on digital carrier) with 30+ industrial property offices around the world. Since 2007 SIPO Croatia participates at "CETMOS" service that offers trade mark search in the national and international trade mark registers of 9 countries, i.e. Austria, Bulgaria, Czech Republic, Croatia, Poland, Hungary, Romania, Slovakia and Slovenia, as well as in the register of Community trade marks valid in the territory of the European Union. CETMOS service is available upon a single order, covering all the participating states, and operated under short deadlines and a favourable schedule of fees.

### **Exchange of machine-readable information**

No exchange of machine readable information on nationally registered trademarks.

## **VIII. Matters concerning education and training, including technical assistance to developing countries (please indicate URLs of web pages of the Office's website wherever appropriate)**

### **Promotional activities (seminars, exhibitions, visits, advertising, etc.)**

SIPO organizes different promotional activities according to the annual plans. Among others, it provides lectures and workshops to increase general IP knowledge in order to facilitate an efficient use of industrial property rights in business, SIPO also organizes information stands at major fairs and exhibitions of innovations. In cooperation with different partners it also organizes public exhibitions aimed at promoting inventiveness and creativity

In 2009 within its overall promotional activities Office organized informational and promotional activities on all IP issues (including trademarks) at three public events in Croatia.

13th University of Zagreb Fair, 2-4 April 2009, Studentski centar Zagreb

ARCA 2009 – 7th International exhibition of innovations, new ideas, products and technologies within the Zagreb International Autumn Fair, 15-19 September 2009

Entrepreneurial days of Istria, Pula 6-7 May 2009

### **Training courses for national and foreign participants**

The Office organizes educational and training activities through the Section for Education and Development of Use of Intellectual Property. This section through its programmes organises the internal education for employees, and develops public educational programmes in the intellectual property field, in cooperation with its partners:

In 2009, the following educational activities were organized:

Education in the trademark field for employees of INCENTIV, SIPO, Zagreb, March 2009

A lecture on trademarks for the employees of INCENTIV, SIPO, Zagreb March 2009

WIPO National Seminar on Nice and Vienna Classifications on trademarks, SIPO, Zagreb, 24 and 25 March 2009

A basic seminar for the new employees, SIPO, Zagreb, April 2009

Exchange of best practice with the OHIM on specialists issues of Boards of Appeal IPA Regional Programme, SIPO, Zagreb, 23 to 25 November 2009

A lecture: "Intellectual property-why to protect and how to use it?", Entrepreneurial days of Istria, Pula, 6 and 7 May 2009

A lecture on trademarks and industrial designs for students of the Faculty of Architecture, School of design, SIPO, Zagreb, 26 May 2009

A lecture "Intellectual property-the role of trademark search in business environment -ARCA 2009 – 7th International exhibition of innovations, new ideas, products and technologies within the Zagreb International Autumn Fair, September 2009

In cooperation with the World Intellectual Property Organisation and the University of Dubrovnik a bi-weekly International Summer School on Intellectual Property intended for young professionals and students, was organised for the second time in Croatia:

International Summer School on Intellectual Property (in cooperation with WIPO), Dubrovnik, 1 to 12 June 2009

### **Assistance to developing countries (sending consultants and experts, receiving trainees from developing countries, etc.)**

The education for the employees of the Intellectual property institute of Bosnia and Herzegovina, SIPO, Zagreb

"Designs, trademarks and information technology of the Office", 1 to 5 June 2009

## **IX. Other general information related to the Office that is available on the Internet -- URLs of web pages of the Office's website that:**

**provide information on legislation related to trademarks**

<http://www.dziv.hr/en/default.aspx?pArtID=58&selection=5>

**contain the Annual Report of the Office**

[http://www.dziv.hr/webcontent/file\\_library/izvori\\_inf/](http://www.dziv.hr/webcontent/file_library/izvori_inf/)

Office's web-site: <http://www.dziv.hr/>

**contain trademark-related news regarding the Office**

News are available at the Office web site on the "news page" <http://www.dziv.hr/>

**X. Other relevant matters**