

CWS/ATR/PI/2019/PL

Annual Technical Report on Patent Information Activities in 2019 submitted by Poland

I. GENERAL OVERVIEW OF RECENT DEVELOPMENTS IN PATENT INFORMATION ACTIVITIES CARRIED OUT BY THE OFFICE

Outline of main policies and plans aimed at development of patent information activities and expected time frames for their realization

The Patent Office of the Republic of Poland aims at the development of patent information activities within cooperation with PATLIB centres, the European Patent Office, the World Intellectual Property Organisation and the European Commission. Within the above mentioned cooperation, the Office implements new services as well as adapts and improves the existing services and tools. Main policies and plans of the Office include among others activities aimed at supporting innovativeness of SMEs, commercialisation of intellectual property and development of entrepreneurship. Those activities are implemented by such measures as improving business skills in patent information usage.

In 2019, the PPO implemented a number of advanced IT projects necessary for performing its statutory tasks in view of the ongoing fast technological progress.

The PPO actively participated in the development project of the new Electronic Services Platform (PUEUP). The project covers implementation of new electronic services and the improvement of the existing ones. In total, 7 electronic services are to be implemented:

- e-Registry - viewing the entries entered in the registry and obtaining an excerpt from registry;
- EP Validation - obtaining protection on the territory of Poland;
- Expiration Date Notification - informing about the protection expiration date;
- Information Subscription - searching for information in defined sources maintained by the PPO (including automatic notifications based on user criteria);
- e-Filing - applying for trademarks, patents, industrial designs registration to obtain an IP protection;
- e-Submission - handling electronic correspondence during the whole IP lifecycle of trademarks, patents and industrial designs;
- Changes in registry - management of records changes in the registry (e.g. in case of extension of the protection, updating the owners, resignation from protection, changes in rights, pledges, licenses, etc.).

The following modules of PUEUP platform were prepared: e-Baza Wiedzy (knowledge database), e-Profil (user profile), e-Platnoci (payments), e-Powiadomienia (user message system), e-Wyszukiwarka (search system) and Infrastruktura (infrastructure). During 2019, the contractor and managers together with their project teams from the Polish Patent Office carried out tasks to enable production launch of the system.

In 2019, the PPO maintained development to pass files with description of patents and utility models from Publication Server to new folders of PUEUP e-Search. The e-Search is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search?lng=pl>

The PPO continued to pass files of descriptions of patents and industrial designs in the XML format.

In 2019, the PPO prepared a set of test files with Citation data in the XML format and passed it to the WIPO and participated in implementation of Citation data to Soprano.

In 2019, the PPO actively participated in the field of e-administration services taking part in the development of functionalities related to the use of the governmental Electronic Platform of Public Administration Services (ePUAP). The PPO dealt with maintaining the existing forms in terms of their functionality and reliability and prepared to switch to new forms available on the upcoming Electronic Services Platform (PUEUP).

In 2019, the PPO actively worked to improve and extend the functionalities of the PPO Industrial Properties Search System and Publication Server. The existing mechanisms were to be shifted to the new e-Search module from the PUEUP platform. These systems were available in 2019, but we have now switched to the new PUEUP system, which is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search?lng=pl>

In 2019, the PPO continued to maintain the Intranet system based on *Microsoft SharePoint Server 2013 Enterprise* software.

In 2019, a new base of industrial properties was created to enable the presentation of data on European Patents in the PPO Industrial Properties Search System. Additionally, SPC patents and utility models were added. We have now switched to the new PUEUP system, which is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search?lng=pl>

Earlier, in cooperation with the WIPO, the system adaptation project called IPCRMS was carried out to implement the centralized translation of International Patent Classification (IPC) into Polish. Additionally, the IPC server was replaced with a new one allowing for the installation of a new version of IPC application and creation of archives of old IPC versions (2006–2017 versions are available in pdf format). In 2019, a new version of classification was added.

The PPO continued to maintain *Patent Attorneys and Applicants List* searchable. Only small adjustments in the data structure were introduced and the system was adapted to the existing legislation.

The PPO continued to provide data on <https://dane.gov.pl/> website concerning the protection of industrial property, publications provided by the Office as well as information on patent attorneys, etc.

New projects launched or resumed this year in the context of the policies and plans mentioned above, short description: aims, partners, tasks

In 2019 the PPO started a project, the objective of which is to automate the process of classifying inventions and utility models by performing a preliminary analysis and classification of applications with AI system support and submitting them for substantive assessment by relevant experts.

The most advanced project in 2019 was the implementation of the new Electronic Services Platform (PUEUP).

The Search System in Document Libraries which was used previously to collect all documents published by Polish Patent Office in separate document libraries in PDF format will be replaced by the PUEUP platform which will have the same functionality. Therefore in 2019 the maintenance of Search System in Document Libraries was finished and the PPO ceased to import new data to that system.

Main areas of patent information activities and related information and communication technology (ICT) practices which were in the focus of attention last year

The Register Plus software application for patents was further developed and enhanced in 2019. The quality of data was improved and a wider range of presented data was introduced. Throughout 2019 the arrangements to change the search system to new e-Wyszukiwarka module on PUEUP platform were ongoing.

As the continuation of work on the main search engine of industrial property items in the year 2019, amendments requested by users were introduced. They were aimed at improving the functionality of the search engine. It is linked to other search systems in the portfolio of the Office (Search System of Industrial Properties, Publication Server, Register Plus, etc.). At the same time, the new Search System was developed under the PUEUP project. This new system will replace the existing ones eventually.

Statistics: changes in terms of application filings and grants with respect to previous year; trends or areas experiencing rapid changes

In 2019, the PPO received 3,999 patent applications under the national procedure, out of which 3,887 were filed by domestic applicants and 112 by foreign applicants. A decline of almost 7.5% was recorded in comparison with 2018 when 4,322 patent applications were submitted under the national procedure, including 4,207 by domestic and 115 by foreign applicants.

In 2019, 3,042 patents for inventions were granted, including 2,947 to domestic and 95 to foreign entities.

On 31 December 2019, 91,974 patents remained in force, including 18,336 patents granted under the national procedure, as well as 73,638 European patents protected on the territory of the Republic of Poland. This means an increase in comparison with 31 December 2018 when 82,618 patents remained in force, out of which 64,366 were European patents.

Other matters and useful links (URLs): annual report of the Office, news page, statistics, etc.

Statistics are accessed at the following URLs:

<https://uprp.gov.pl/pl/o-urzedzie/statystyki> (Statistics and Annual Reports)

Detailed statistics may be created on request (Please, use the "Write to us" form at <https://uprp.gov.pl/pl/centrum-informacji>).

News page: <https://uprp.gov.pl/pl/aktualnosci>

II. SERVICES AND ACTIVITIES RELATED TO PATENT INFORMATION CARRIED OUT BY THE OFFICE

Information and support provided by the Office to applicants regarding filing on paper and/or e-filing (instructions, seminars, etc.) - URLs

The PPO information and support options in 2019 included:

- 1) Via website: <https://uprp.gov.pl> (all information about patents, trademarks, designs, etc. and instructions e.g. "How to patent an invention or utility model to protect? ");
- 2) Via telephone: (+48 22 579 05 55);
- 3) Via e-mail: <https://uprp.gov.pl/pl/centrum-informacji>.

Management of the contacts in 2019 (phone + mail) was performed through a software:

- 1) Personal contacts (CRM system);
- 2) Within Register IP Info Center customer contacts (OSCC, CRM systems);
 - **4,038** emails were received
 - **27,563** calls were answered and performed (including the call back)
 - **1,585** meetings took place with examiners and at the center of information;
- 3) Identification and differentiation of customers (OSCC, CRM systems);
- 4) Carrying out customer satisfaction surveys (CRM system) - level of satisfaction 96 %;
- 5) Analyses of the contacts (analyses, statistics - CRM, OSCC systems);
- 6) Keeping records and transferring customer requests (satisfaction, complaints, suggestions for improvement) (TRX system).

The CRM system is shared between 15 departments in contact with the public. A change of version was introduced for :

- independent work with the contact, regardless of the fact who established the contact and possibility to change/edit the contact data;

- interfacing with other applications (Computer Telephony Integration, callback, meetings time and visits) to facilitate the customer relation management. Tool for measuring the customers' satisfaction. IP Info Center has a non-verbal communication system to improve information service for deaf and hard hearing customers.

Availability of the application dossier in electronic form

Customers who use ePUAP have access to the application files which are sent electronically to the PPO.

The availability of application dossier in an electronic form will be provided by the new Electronic Services Platform (PUEUP).

Classification¹, preclassification² (if applicable), reclassification³ activities; classification systems used (e.g., International Patent Classification (IPC)); matters concerning indexing of patent information

In 2019, the electronic 2019.01 version of the International Patent Classification was used and launched at the PPO, while the 2020.01 version was being prepared to be launched in 2020.

Abstracting, reviewing, and translation of the information contained in patent documents

In 2019, patent literature collection was enlarged by the 13,806 pdf files of European patent specifications, translated into Polish (available online).

Polish abstracts and their English equivalents are stored in the database, and thus are searchable and accessible for further processing.

III. SOURCES OF PATENT INFORMATION PROVIDED BY THE OFFICE

Main types of publications of the Office (patent applications, full text, first pages, abstracts, bibliographic data, granted patents, etc.), medium (on paper, on CDs, online - URLs)

In 2019, the following publications (periodicals) were issued:

- "Biuletyn Urzdu Patentowego. Wynalazki i Wzory uytkowe" (Bulletin of the Patent Office – Inventions and Utility Models) – biweekly (available both on paper and in electronic form on the Office's website), 26 numbers, 1,242 copies.
- "Wiadomoci Urzdu Patentowego" (Communications of the Patent Office) – monthly, 12 numbers, 601 copies;
- 2018 Annual Report of the Patent Office of the Republic of Poland – 844 copies;
- Patent Specifications (type B1 documents) – 3,096 titles – 33,244 copies;
- Protection Specifications of Utility Models – 700 titles – 2,800 copies.

In 2016, the Publications Department started to prepare and make available in PDF format translations of the European patents. In 2019, the Publications Department prepared 13,806 translations of European patents.

Most publications are available on the PPO's website at <https://uprp.gov.pl/pl/publikacje/biuletyn-i-wiadomosci-uprp>

Official Gazettes: main types of announcements, frequency of publication, medium (on paper, on CDs, online - URL), etc.

Announcements on patents and utility models are primarily published in the official gazettes available on paper and online: "Biuletyn Urzdu Patentowego. Wynalazki i wzory uytkowe" - *Bulletin of the Patent Office. Inventions and Utility Models* (information on patent and utility model applications) and in "Wiadomoci Urzdu Patentowego" - *Communications of the Patent Office* (information on granted patents and granted protection rights for utility models). Announcements containing ordinances of the President of the Patent Office, official announcements and communications are published in the Official Journal of the Patent Office.

In 2019, 3,611 announcements on filed patent applications and 764 announcements on utility model applications were published in *Bulletin of the Patent Office. Inventions and Utility Models* and 3,119 announcements on granted patents and 707 announcements on granted protection rights for utility models were published in *Communications of the Patent Office*.

Announcements regarding non-procedural matters, but connected to the Office's activity like: general information on the PPO's tasks, references, organizational structure, HR matters are published on the Internet version of "Biuletyn Informacji Publicznej" (Public Information Bulletin) on the official PPO's website. Many non-regular, important announcements are immediately published on the website.

All publications are available free of charge in PDF format on the PPO Online Services Portal (<http://portal.uprp.gov.pl/wydawnictwa.html>). The website was available in 2019, but we have now switched to the new PUEUP system, and it is currently available at <https://uprp.gov.pl/pl/publikacje>.

Information products and patent document collections (coverage, medium, etc.) available to examiners, including external collections and databases

In 2019, the following information products were available to examiners:

- Search System of Industrial Properties – Polish patents (B), utility models (Y) and EP translations into Polish (T): <https://grab.uprp.pl/PrzedmiotyChronione/Strony%20witrny/Wyszukiwanie%20proste.aspx> (user interface in Polish and English);
- Search System in Document Libraries - a search system giving possibilities of free full text search on patent documents distributed in PDF format. As a part of its functionality, the system allows to search Polish industrial designs descriptions. Available at: <https://grab.uprp.pl/sites/WynalazkiWzoryUytkowe/Opisy/Patenty%20i%20Wzory%20uytkowe/Forms/AllItems.aspx>. Free of charge.
- Publication Server - Polish patents (B), utility models (Y) and EP translations into Polish (T): <http://pubserv.uprp.gov.pl> (user interface in 3 languages - PL, EN and FR): <http://pubserv.uprp.gov.pl/>;

The three products mentioned above (Search System of Industrial Properties, Search System in Document Libraries and Publication server) were available in 2019 at their respective web addresses, but are currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search>;

- Espacenet – Worldwide database of patents and utility models containing collections of PL (bibliographic data in English): Polish interface available at <https://pl.espacenet.com/>;

- Online Services Portal with access to patent papers, classifications, e-fillings and catalogues of patent attorneys: <http://portal.uprp.pl>;
- Register Plus with access to published Polish applications (Descriptions, Claims, Figures and Search Report): <http://regserv.uprp.gov.pl/register/regviewer>.

It is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search>;

- EPOQUENet Suite.
- Science Direct (full-text scientific database) hosted by Elsevier;
- STN (the Scientific and Technical Information Network);
- ACS (the American Chemical Society) Journals;
- Springer Journals (accessed also via Epoquenet);
- IEEE (accessed also via Epoquenet) scientific and technical content published by the IEEE (Institute of Electrical and Electronics Engineers) and its publishing partners;
- Wiley Online Library;
- Scopus (abstract and citation database of peer-reviewed literature: scientific journals, books and conference proceedings) hosted by Elsevier.

Information products and patent document collections (coverage, medium, etc.) available to external users, conditions of access (e.g., free of charge, subscription, etc.)

Patent literature collections are available in the PPO's reading room.

Copies of documents are available upon payment (price list available on the PPO website or on the spot) on the premises of the reading room or can be sent to external users by fax, electronic mail or traditional post.

Patent Office possesses collections of:

- 6.26 million patent documents on paper;
- over 36 million documents on CD-ROM.

Supplementary literature comprises:

- official bulletins of 42 patent offices;
- legal and methodology publications;
- general technical and specialised magazines.

The PPO provides access to patent literature in the reading room where external users can also search free of charge in online databases and databases on CD and DVD. The latter include: bibliographic databases, databases of full text patent documents, thematic databases of patent and technical literature.

Information rendered available free of charge in 2019 included:

- provision of 14,710 single Polish and foreign patent specifications;
- 369 volumes of books and magazines;

Information provided upon payment includes:

- bibliographic data of patent and utility model applications and granted exclusive rights.

Online sources of patent information and collections include:

- Espacenet – Worldwide database of patents and utility models containing collections of PL (bibliographic data in English): Polish interface is available at <https://pl.espacenet.com/>;

- Online Services Portal: IP information on industrial design, access to patent papers, classifications, e-fillings and catalogues of patent attorneys. Available at: <http://portal.uprp.pl>. Free of charge; This system was available in 2019, but we have now switched to the new PUEUP system, which is currently available at <https://uprp.gov.pl/pl/platforma-edukacyjna>

- Search System of Industrial Properties – a search system that provides free, open access to patent information and texts of Polish and European Patents and Polish utility models. Documents are distributed in PDF format. Available at: <https://grab.uprp.pl/PrzedmiotyChronione/Stromy%20witryny/Wyszukiwanie%20proste.aspx>. Free of charge;

- Search System in Document Libraries – industrial designs (since October 2019): <https://grab.uprp.pl/sites/WynalazkiWzoryUzytkowe/Opisy/Patenty%20i%20Wzory%20uzytkowe/Forms/AllItems.aspx>. Free of charge;

- Publication Server – a portal that provides free, open and wide access to patent information. The server uses integrated devices to search full texts of Polish patent specifications, Polish utility models, Polish industrial designs and translations into Polish published by patents of the European Patent Office, which are valid in Poland. Documents are distributed in PDF format. Available at: <http://pubserv.uprp.gov.pl/>. Free of charge;

- Register Plus available at: <http://regserv.uprp.gov.pl/register/regviewer>. Free of charge.

The four products mentioned above (Search System of Industrial Properties, Search System in Document Libraries, Publication Server and Register Plus) were available in 2019 at their respective web addresses provided above, but we have now switched to the new PUEUP system, which is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search>;

Legal status information (kind of information, coverage, medium, etc.)

In order to make entries on the legal status of exclusive rights protected on the territory of Poland, the following registers are held: patent register, utility model register. Registers include information necessary to establish the subject and scope of protection (e.g. date of filing, title), entity (or entities) entitled to rights concerning a given subject of protection (e.g. holders, licensees, securities, seizure) and other useful information (e.g. applications for revocation). Everyone who submits a relevant application and pays a fee to the account of the Office can obtain excerpts from the register.

Legal status information is available in Register Plus at:

<http://regserv.uprp.pl/register/regviewer>

This system was available in 2019, but the PPO has now switched to the new PUEUP system, which is currently available at <https://ewyszukiwarka.pue.uprp.gov.pl/search/simple-search>

IV. ICT SUPPORT TO SERVICES AND ACTIVITIES RELATED TO PATENT INFORMATION CARRIED OUT BY THE OFFICE

Specific software tools supporting business procedures within the Office: general description, characteristics, advantages, possible improvements

EPOQUE Net is a professional patent information retrieval tool which supports the processes of searching and granting patents. The tool consists of a bundle of searching applications and tools and is accessible for Patent Offices via the Patent secure network. EPOQUE Net is continuously improved by the European Patent Office and distributed to National Offices.

In 2019, a new version of Espacenet was introduced. One of the new functionalities is the introduction of full-text search. Currently, training in the functionality of the new version is being carried out.

Hardware used to supporting business processes of the Office

The PPO uses workstations and notebooks with *Microsoft Windows 10*; multimedia tablets with *Apple iOS*, *Google Android* and *Microsoft Windows 10 Pro*; physical servers with *Microsoft Windows Server 2016 Standard* and virtual servers using *Microsoft Windows Server 2019 Datacenter* with *Windows Server 2003*, *Windows Server 2003 R2*, *Windows Server, Windows Server 2008 R2*, *Windows Server 2012 R2*, *Windows Server 2016* and *Windows Server 2019 installed*, *SUSE Linux Enterprise Server 10/11/12*, *CentOS Linux 5/6/7/8*, *Oracle Linux 5/6/7*, *Debian GNU/Linux 6/7/8* and *Ubuntu Server LTS*, *RedHat Enterprise Linux 7.x*; hypervisor servers with *VMware vSphere* and *Microsoft Hyper-V Server 2012 R2*.

All workstations, notebooks and servers are secured by *Symantec* antivirus.

All network connections are based on *Cisco*, *FortiNet* and *Extreme Networks* equipment with 500 Mb/s redundant access to the Internet (two separate Internet connections). The availability of services published on the Internet is supported by the *FortiNet WAF* cluster and *Barracuda Load Balancer* cluster. Security is also provided by *McAfee IPS* and *Fidelis Cybersecurity* and *Forcepoint* antispyware systems.

The server infrastructure is supported by local UPSs and secured by the main power supply unit for the PPO. The main IT infrastructure units are located in a secure server room equipped with a fire alarm, CCTV system, redundant air-conditioning and a technical floor.

Internal databases: coverage, updates, interlinks with external sources

Patent data is stored in specialized, regularly updated internal databases in which image information and bibliographic details are stored, for example:

- Soprano – a system supporting the process of granting rights of protection for patents and utility models (national procedure, the SPC and the European patent validation procedure);

- databases supporting the process of publishing patents and utility models.

Most production databases are hosted by *Microsoft SQL Server 2012 Enterprise*, *Microsoft SQL Server 2017 Enterprise* and *MySQL Server 4/5, PostgreSQL 9*.

Establishment and maintenance of electronic search file: file building, updating, storage, documents from other offices included in the search file

EP data are stored and accessed via the Soprano system.

Administrative management electronic systems (register, legal status, statistics, and administrative support)

The main electronic administrative system Soprano (work-flow) supports the process of granting protection rights to patents and utility models (national procedure, SPC and the European patent validation procedure). The system is adopted to work together with ePhoenix which stores electronic files and Electronic Document Management System (EZD), which facilitates the processing of incoming and outgoing correspondence. External users have access to registry information and legal status via Register Plus system. Settlement Module (MR) is used as a supplementary system for managing fees and payments.

Other matters

The PPO maintained a professional call centre service based on *Unify OpenScape Contact Centre Enterprise* software and a new system of customer relationship management based on *Microsoft Dynamics CRM Server 365* software.

The leading office software used for word processing and spreadsheet was: *Microsoft Office 2013 Standard & Professional Plus*, *Microsoft Office 2016 Standard & Professional Plus* and *Apache OpenOffice 4*.

In 2019, the PPO maintained a Data Protection System for protection and control of patent data to avoid uncontrolled outflow or unwanted access.

V. PROMOTION ACTIVITIES AIMED TO SUPPORT USERS IN ACCESS AND EFFICIENT USE OF PATENT INFORMATION

Patent library: equipment, collection management, network of patent libraries in the country, cooperation with foreign patent libraries

Patent documentation on paper is stored in the Office storage rooms on movable bookshelves, in numerical and class arrangements, and is grouped separately according to respective countries. Class collection is stored in special files, adjusted to this type of collection. Numerical collection is stored in bound volumes. The storage rooms meet all the requirements for the collections' safety. Polish patent documents arranged according to the patent classification symbols are available in the Office's general reading room.

Collection of patent documents on CD-ROM and DVD is stored on specially adjusted bookshelves. It is available in the reading room, also to external users.

The Office's reading room is also equipped with computer stations where PPO employees and external users can retrieve patent information from internet databases.

The Polish Patent Office cooperates with 27 PATLIB information centres, most of them located within libraries of schools of higher education. The centres provide patent information and consultancy and employ patent attorneys. They also conduct free of charge seminars and trainings for those interested in patent information.

The Patent Office supplies the centres with patent literature and informational materials on paper and electronic carriers for further dissemination.

Publications related to different business procedures and patent information sources available to users, for example, books, brochures, Internet publications, etc.

As part of promotion of knowledge on industrial property, the Patent Office issues various publications such as guides, informational-promotional brochures addressed to wide audience, among others to entrepreneurs, students, school youth. Those publications are available free of charge both in electronic version and PDF format as well as on paper at the premises of the Office.

The publications include the following titles: Intellectual Property – Entrepreneur's Booklet, Your World of Intellectual Property, What Is Intellectual Property, Inventor's Guide, Inventions in SMEs Activity, Inventions and Patents. Use the Past to Create Future, Industrial Protection in a Nutshell, Inventions in Your House, Patents (comic book).

Office's initiatives on providing foreign patent information in the local language(s) (e.g., machine translation tools, translation of abstracts)

In 2019, the PPO prepared electronic versions of 13,806 European patent specifications translated into Polish, which are available on the Office's Publication Server in PDF format.

Cooperation with universities, research centers, technology and innovation support centers, etc.

The Patent Office collaborates with various institutions in promoting knowledge on Intellectual Property (organisation of conferences, workshops, trainings, patronage of the PPO President over numerous initiatives etc.).

In 2019, the Office collaborated with the following entities, to name a few:

- collaboration with universities (Jagiellonian University in Kraków, University of Warsaw, Maria Curie-Skłodowska University in Lublin, University of Łódź, University of Technology, Kielce University of Technology, Kraków University of Technology, Warsaw University of Technology, Wrocław University of Technology, AGH University of Science and Technology in Kraków, etc.);

- collaboration with science and business-related institutions, including Association of Polish Inventors and Rationalisers, Polish Federation of Engineering Associations (NOT), Polish Chamber of Patent Attorneys; National Information Processing Institute, National Chamber of Commerce, Polish Agency for Enterprise Development, Institute of Industrial Design, Polish Confederation of Private Employers Lewiatan, Kielce Technology Park, Agency for Industrial Development S.A., etc.;

- collaboration with governmental administration institutions: Ministry of Science and Higher Education, Ministry of Development, Ministry of Culture and National Heritage, Ministry of National Education, Ministry of Agriculture and Rural Development, as well as local government authorities.

Education and training: training courses, e-learning modules (URLs), seminars, exhibitions, etc.

In 2019, the PPO organised 38 various events, including symposia, conferences, workshops, trainings, consultation and information meetings and competitions, which were attended by around 2,600 persons representing science, business, business environment institutions, school youth and university students, as well as government administration units. Online transmissions of some events also enjoyed huge popularity.

The PPO participated in trainings and conferences, both in-house and online, organised by the European Patent Office. The topics of webinars included Patent families, PATSTAT online, EP patent information and CPC taxonomy as linked data, Introduction to the European Patent Register, Patent Information from EPO validation states, Introducing the new Espacenet, Protection beyond the expiry of the patent after 20 years: supplementary protection certificates in Europe and patent term extension, Accessing court decisions on patent across Europe with ECLI, Overview of new Espacenet, New Espacenet: advanced features, INPADOC basic, INPADOC advanced, Introduction to the European Patent Register, Asian Patent Information.

In 2019, the PPO organised or participated in, among others, the following events:

- Seminar on "Image Protection in the Intellectual Property Law", May 2019;

- 12th International Conference on Innovation and Creativity for Economy – “Corporate Image Design”;
- International conference on the occasion of the World IP Day, “Whose is the genome? Biotechnology and intellectual property protection”, organised in cooperation with the World Intellectual Property Organisation;
- Conference entitled “Key to Success. New Support Instruments for Enterprises in the Field of Industrial Property”, organised in cooperation with the Ministry of Entrepreneurship and Technology and the Polish Chamber of Patent Attorneys;
- 15th International Krakow Symposium – “Artificial Intelligence and Intellectual Property Protection”;
- 38th Seminar for Patent Attorneys of Schools of Higher Education organized in Cedzyna;
- Trainings on industrial property protection for SMEs and business-related institutions;
- Meeting with young inventors within the framework of Robert Bosch Academy of Inventors;
- Ambassador of School Innovation Competition 2019;
- 9th edition of the annual competition “Student-Inventor”;
- 23rd Science Picnic of the Polish Radio and Copernicus Science Centre;
- 13th edition of the International Exhibition of Inventions (International Warsaw Invention Show - IWIS 2019);
- “Patent by night 2019” – Night of Museums in the Patent Office of the Republic of Poland;
- 17th edition of the annual competition for the best artistic poster as well postdoctoral, doctoral, master’s and student’s theses on the subject of industrial property protection and the 7th edition of a short movie and press release competition organized by the Patent Office.

In 2019, the PPO maintained the Internet Educational Platform (<http://ipe.uprp.gov.pl>) which is a compendium of knowledge about intellectual property issues. The target group includes enterprises (especially MSEs) and businesses related to public institutions (including schools of higher education) and other entities.

This system was available in 2019, but we have now switched to the new PUEUP system, which is currently available at <https://uprp.gov.pl/pl/platforma-edukacyjna>;

- The Knowledge Zone includes information, publications and other materials addressed both to entities with advanced knowledge on IP issues as well as those ones looking for basic information on IP protection, procedures and management.
- Training Zone includes an e-learning course divided into 10 modules on the protection of intellectual property. Each module ends up with a test verifying the acquired knowledge.

The PPO has also maintained an e-learning platform, IPPanorama, dedicated to broadening and promoting the knowledge about the protection of intellectual property and it is available at <http://ippanorama.uprp.pl>. This system was available in 2019, but we have now switched to the new PUEUP system, which is currently available at <https://uprp.gov.pl/pl/platforma-edukacyjna>;

The Patent Information Centre Forum was prepared, a platform for exchanging experiences, knowledge, comments and opinions between Patent Information Centres and the Office.

Other activities

A non-verbal communication system was maintained in the form of online sign language translation services. The purpose of the project was to remove barriers in communication with people with hearing impairment.

VI. INTERNATIONAL COOPERATION ACTIVITIES IN THE FIELD OF PATENT INFORMATION

International exchange and sharing of patent information in machine-readable form, e.g., priority documents, bibliographic data, abstracts, search reports, full text information

The Office provides several patent offices and organizations with its bibliographic data and abstracts in the flat text machine-readable format, and also xml format. Full-text information is provided in PDF fully searchable format. Electronic filings submitted to the PPO under the EP and WO procedures are transferred to the EPO and WIPO respectively.

Participation in international or regional activities and projects related to patent information

The PPO and the European Patent Office signed “Bilateral Co-operation Plan (BCP)” which was a cooperation agreement covering a number of projects planned for the years 2016-2019 such as Federated Register, Espacenet New and Quality at Source in the IT field.

In 2019, the PPO continued cooperation activities in areas such as training, patent-related services and IT tools, patent information services and awareness and strengthening of the European Patent Network (EPN).

Following the creation of the Visegrad Patent Institute (WIP), the website design and the necessary functionalities of the application were designated to handle the affairs of the Institute. As part of the work, the e-mail service for the Institute was prepared and deployed via the Microsoft Exchange Server 2010 e-mail system as well as the procedures of servicing e-mail accounts for the @ vpi.int domain was developed. In 2019, the above website design was operated and maintained by the PPO’s employees.

1. Classification is allotting one or more classification symbols (e.g., IPC symbols) to a patent application, either before or during search and examination, which symbols are then published with the patent application.

2. Preclassification is allotting an initial broad classification symbol (e.g., IPC class or subclass, or administrative unit) to a patent application, using human or automated means for internal administrative purposes (e.g., routing an application to the appropriate examiner). Usually preclassification is applied by the administration of an office.

3. Reclassification is the reconsideration and usually the replacement of one or more previously allotted classification symbols to a patent document, following a revision and the entry into force of a new version of the Classification system (e.g., the IPC). The new symbols are available on patent databases.